UNITED STATES
SECURITIES AND EXCHANGE COMMISSION
Washington, D. C. 20549
$\qquad$
FORM 10-Q

Mark One
|X| QUARTERLY REPORT PURSUANT TO SECTION 13 OR 15(d) OF THE SECURITIES EXCHANGE ACT OF 1934

For the Quarterly Period ended September 30, 1999
OR
TRANSITION REPORT PURSUANT TO SECTION 13 OR 15(d) OF THE SECURITIES ACT OF 1934

For the transition period from $\qquad$ to $\qquad$
Commission File Number 0-24249
PROFESSIONAL DETAILING, INC.
(Exact name of Registrant as specified in its charter)
Delaware
22-2919486
--------
(State or other jurisdiction of incorporation or organization)
(I.R.S. Employer Identification No.)

> 10 Mountainview Road
> Upper Saddle River, New Jersey 07458
(Address of principal executive offices)
(201) 258-8450
(Registrant's telephone number, including area code)
Indicate by check mark whether the Registrant (1) has filed all reports required to be filed by Section 13 or 15 (d) of the Securities Exchange Act of 1934 during the preceding 12 months (or for such shorter period that the registrant was required to file such reports), and (2) has been subject to such filing requirements for the past 90 days.

$$
\text { Yes }|X| \quad \text { No }\left|\_\right|
$$

As of November 8, 1999 the Registrant had a total of 11,971,144 shares of Common Stock, $\$ .01$ par value, outstanding.

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PROFESSIONAL DETAILING, INC.

## PART I. FINANCIAL INFORMATION

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| $<\mathrm{C}>$ |  |

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Stockholders' equity:
Common stock, $\$ .01$ par value; $30,000,000$ shares
authorized; shares issued and outstanding

</TABLE>
The accompanying notes are an integral part of these financial statements

## 3

PROFESSIONAL DETAILING, INC. CONSOLIDATED STATEMENTS OF OPERATIONS (unaudited)


</TABLE>
The accompanying notes are an integral part of these financial statements

## 4

## PROFESSIONAL DETAILING, INC. CONSOLIDATED STATEMENTS OF CASH FLOWS (unaudited)

<TABLE>
<CAPTION>
\begin{tabular}{|c|c|c|c|}
\hline \multirow[t]{3}{*}{} & \multicolumn{3}{|l|}{Nine Months Ended September 30,} \\
\hline & 1999 & \multicolumn{2}{|l|}{1998} \\
\hline & & & \\
\hline <S> & <C> & \multicolumn{2}{|l|}{<C>} \\
\hline \multicolumn{4}{|l|}{Cash Flows From Operating Activities} \\
\hline \multicolumn{4}{|l|}{Net income from operations ............................ \$ 7,548,267 \$ 8,132,692} \\
\hline \multicolumn{4}{|l|}{Adjustments to reconcile net income to net cash provided by operating activities, net of acquisitions:} \\
\hline Depreciation ............................ & & \multicolumn{2}{|l|}{703,468 488,648} \\
\hline Deferred compensation ......... & ...... & \multicolumn{2}{|l|}{33,948 33,949} \\
\hline Deferred taxes, net ..................... & & \multicolumn{2}{|l|}{150,459} \\
\hline Amortization of goodwill & & \multicolumn{2}{|l|}{32,442} \\
\hline \multicolumn{4}{|l|}{\begin{tabular}{l}
Other changes in assets and liabilities: \\
(Increase) in contract payments receivable ......... \((3,069,618) \quad(2,497,783)\)
\end{tabular}} \\
\hline \multicolumn{4}{|l|}{Decrease in unbilled costs ...................... 463,094 3,040,081} \\
\hline \multicolumn{4}{|l|}{(Increase) in deferred training .................. (762,935) (1,104,882)} \\
\hline \multicolumn{4}{|l|}{(Increase) in other current assets ............... \((105,885) \quad(623,617)\)} \\
\hline \multicolumn{4}{|l|}{(Increase) in other long-term assets .............. ( 340,895 )} \\
\hline \multicolumn{4}{|l|}{Increase in trade accounts payable ................ 2,466,405 719,522} \\
\hline \multicolumn{4}{|l|}{Increase (decrease) in accounts payable to affiliate (56,236) 216,166} \\
\hline \multicolumn{4}{|l|}{Increase in accrued liabilities .................. 1,978,735 4,323,378} \\
\hline \multicolumn{4}{|l|}{(Decrease) in unearned contract revenue ........... (3,379,838) (1,071,981)} \\
\hline \multicolumn{2}{|l|}{Increase (decrease) in other current liabilities ...} & ies ... \((314,995)\) & 1,118,018 \\
\hline \multicolumn{4}{|l|}{Increase (decrease) in other long-term liabilities . 112,713 (75,212)} \\
\hline \multicolumn{2}{|l|}{Net cash provided by operating activities ................} & ........ 5,459,129 & 12,698,979 \\
\hline
\end{tabular}
\begin{tabular}{|c|c|c|}
\hline \multicolumn{3}{|l|}{Cash Flows Provided by (Used In) Investing Activities} \\
\hline Sale of short-term investments. & 972,856 & -- \\
\hline Purchase of short-term investments & -- & (1,027,580) \\
\hline Purchase of property and equipment & \((775,895)\) & ) (1,973,642) \\
\hline Cash paid for acquisition ......................... (4, & \((4,100,000)\) & -- \\
\hline Net cash (used in) investing activities & \((3,903,039)\) & \((3,001,222)\) \\
\hline
\end{tabular}
\begin{tabular}{|c|c|c|}
\hline \multicolumn{3}{|l|}{Cash Flows Provided by (Used In) Financing Activities} \\
\hline Payments on note payable & \multicolumn{2}{|l|}{-- (68,365)} \\
\hline Distribution to S corporation stockholders & \((670,000)\) & \((6,186,325)\) \\
\hline Net proceeds from the issuance of common stock. & & 46,524,324 \\
\hline Repayment of loans from stockholders & -- & \((1,284,633)\) \\
\hline Net proceeds from the exercise of common stock options & 390,192 & -- \\
\hline Loans to stockholders, net & (1,346, & 6,662) \\
\hline t cash provided by (used in) financing & \((279,80\) & 8) \(37,638,33\) \\
\hline
\end{tabular}
\begin{tabular}{|c|c|c|}
\hline Net increase in cash and cash equivalents & 1,276,282 & 47,336,096 \\
\hline Cash and cash equivalents - beginning & 56,989,233 & 7,762,298 \\
\hline Cash and cash equivalents - ending & \$ 58,265,515 & \$ 55,098,394 \\
\hline
\end{tabular}
</TABLE>
The accompanying notes are an integral part of these financial statements

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## PROFESSIONAL DETAILING, INC.

 NOTES TO INTERIM FINANCIAL STATEMENTS (unaudited)
## 1. Basis of Presentation

The accompanying unaudited interim financial statements and related notes should be read in conjunction with the financial statements of Professional Detailing, Inc. and its subsidiaries (the "Company" or "PDI") and related notes as included in the Company's Annual Report on Form 10-K for the year ended December 31, 1998 (the "Annual Report") as filed with the Securities and Exchange Commission. The unaudited interim financial statements of the Company have been prepared in accordance with generally accepted accounting principles for interim financial reporting and the instructions to Form 10-Q and Article 10 of Regulation S-X. Accordingly, they do not include all of the information and footnotes required by generally accepted accounting principles for complete financial statements. The unaudited interim financial statements include all adjustments (consisting only of normal recurring adjustments) which, in the judgement of management, are necessary for a fair presentation of such financial statements. Operating results for the three and nine month periods ended September 30, 1999 are not necessarily indicative of the results that may be expected for the year ending December 31, 1999. Certain prior period amounts have been reclassified to conform with the current presentation.

## 2. Initial Public Offering of Common Stock

On May 19, 1998, the Company completed its initial public offering (the "IPO") of 3,220,000 shares of common stock (including 420,000 shares in connection with the exercise of the underwriters' over-allotment option) at a price per share of $\$ 16.00$. Net proceeds to the Company after expenses of the IPO were approximately $\$ 46.5$ million. In 1998, the Company distributed $\$ 5.8$ million to its two pre-IPO stockholders, representing stockholders' equity of the Company as of March 31, 1998 plus the earnings of the Company from April 1, 1998 to May 18, 1998.

## 3. Acquisitions

On May 12,1999 , the Company acquired $100 \%$ of the capital stock of TVG, Inc. ("TVG") in a merger transaction. In connection with the transaction, the Company issued $1,256,882$ shares of its common stock in exchange for the outstanding shares of TVG. The acquisition has been accounted for as a pooling of interests and, accordingly, all prior periods presented in the accompanying consolidated financial statements have been restated to include the accounts and operations of TVG. Prior to the merger, TVG declared $\$ 670,000$ in distributions to its $S$ corporation stockholders, all of which has been paid as of September 30, 1999. This was recorded as a reduction of stockholders' equity. TVG is a provider of marketing research and consulting services as well as professional education and communication services to the pharmaceutical industry.

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Net sales and net income of the separate companies for the periods preceding the acquisition were as follows:

| Net <br> Sales | Net <br> Income |
| :---: | :---: |
| $--------------------~$ |  |


| TVG | 5,730,771 | 625,482 |
| :---: | :---: | :---: |
| Combined | \$41,744,388 | \$ 3,321,579 |

Three months ended March 31, 1998 :

| PDI | \$23,450,219 | \$ 4,980,442 |
| :---: | :---: | :---: |
| TVG | 4,082,351 | $(436,511)$ |
| Combined | \$27,532,5 | \$ 4,543,931 |

In August 1999, the Company, through its wholly-owned subsidiary, ProtoCall, Inc. ("ProtoCall"), acquired substantially all of the operating assets of ProtoCall, LLC, a leading provider of syndicated contract sales services to the United States pharmaceutical industry. The purchase price was $\$ 4.5$ million (of which $\$ 4.1$ million was paid at closing) plus up to an additional $\$ 3.0$ million in contingent payments payable during 2000 if ProtoCall achieves defined performance benchmarks. This acquisition was accounted for as a purchase. In connection with this transaction, the Company recorded $\$ 3.9$ million in goodwill which will be amortized over a period of 10 years.

The Company recorded $\$ 1,741,102$ in nonrecurring acquisition and related expenses during the nine months ended September 30, 1999. These costs consist primarily of investment banking, legal and accounting fees.

## 4. Pro Forma Information

Prior to its IPO in May 1998, PDI was an S corporation and not subject to Federal income tax. Prior to its acquisition by PDI in May 1999, TVG was an S corporation and not subject to Federal income tax. During such periods the net income of the Company had been reported by and taxed directly to the pre-IPO shareholders (in the case of PDI) and to the pre-acquisition shareholders (in the case of TVG), rather than the Company. Accordingly, for informational purposes, the accompanying statements of operations for the nine months ended September 30, 1999 and the three and nine months ended September 30, 1998 include a pro forma adjustment for the income taxes which would have been recorded had the Company been a C corporation for the periods presented based on the tax laws in effect during the respective periods. The pro forma adjustment for income taxes is based upon the statutory rates in effect for C corporations during the nine months ended September 30, 1999 and the three and nine months ended September 30, 1998 and does not include the one-time tax provisions and benefits related to recognition of deferred tax assets and liabilities recorded upon termination of PDI's S corporation status in May 1998 and termination of TVG's S corporation status in May 1999. The pro forma adjustment for income taxes for the nine months ended September 30, 1999 also reflects the non-deductibility of certain acquisition related costs.

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## 5. New Accounting Pronouncements

The Financial Accounting Standards Board released Statement of Financial Accounting Standards No. 133, "Accounting for Derivative Instruments and Hedging Activities," in June 1998. This statement is effective for all fiscal quarters of all fiscal years beginning after June 15, 2000. This statement addresses the accounting for derivative instruments including certain derivative instruments embedded in other contracts and for hedging activities. As the Company does not enter into transactions involving derivative instruments, the Company does not believe that the adoption of this new statement will have a material effect on the Company's financial statements.
6. Basic and Diluted Net Income Per Share

Basic and diluted net income per share was calculated based on the requirements of Statement of Financial Accounting Standards No. 128, "Earnings Per Share."

A reconciliation of the number of shares used in the calculation of basic and diluted earnings per share for the three-month and nine-month periods ended September 30, 1999 and 1998 is as follows:
$<$ TABLE $>$
<CAPTION $>$

|  | Three Months Ended September 30, |  | Nine Months Ended September 30, |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | 1999 | 1998 | 1999 | 1998 |  |  |
| <S> | $<\mathrm{C}>$ | < $\mathrm{C}>$ | < $\mathrm{C}>$ | < $\mathrm{C}>$ |  |  |
| Average number of shares outst | anding - |  | ,222 11 | 11,941,444 | 11,953,558 | 10,264,008 |
| Dilutive effect of stock options |  | 214,139 | 173,023 | 3217,749 | 1 115,002 |  |
| Average number of shares outst | anding - | ated 12,1 | 9,361 1 | 12,114,467 | 12,171,307 | 10,379,010 |

</TABLE>
7. Investments

The Company has investments of $\$ 1.5$ million which are classified as available-for-sale securities and recorded at fair market value. The unrealized after tax gain on these investments at September 30, 1999 of $\$ 55,825$ was included as a separate component of stockholders' equity as "Accumulated other comprehensive income."

## 8. Comprehensive Income

<TABLE>
<CAPTION>
\begin{tabular}{|c|c|c|c|c|c|c|}
\hline \multirow[t]{2}{*}{-} & \multicolumn{3}{|l|}{Three Months Ended September 30,} & \multicolumn{3}{|r|}{Nine Months Ended September 30,} \\
\hline & 1999 & 1998 & & 1999 & 1998 & \\
\hline <S> & <C> & <C> & & <C> & <C> & \\
\hline Net income & & & & & \$ 7,548,267 & \\
\hline
\end{tabular}

Other comprehensive income, before tax:

</TABLE>
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</TABLE $>$
9. Segment Information

As a result of its acquisition of TVG, the Company is now subject to certain provisions of Statement of Financial Accounting Standards No. 131, "Financial Reporting for Segments of a Business Enterprise."

PDI is organized primarily on the basis of its three principal service offerings which include customized contract sales services, marketing research and consulting services, and professional education and communication services. Marketing research and consulting services and professional education and communication services have been combined to form the "All other" category.

The accounting policies of the segments are the same as those described in the "Nature of Business and Significant Accounting Policies" footnote to the Company's financial statements which are included in the Company's Annual Report on Form 10-K. Segment data includes a charge allocating all corporate headquarters costs to each of the operating segments. PDI evaluates the performance of its segments and allocates resources to them based on earnings before interest and taxes ("EBIT"). The Company does not utilize information
about assets for its operating segments and, accordingly, no asset information is presented in the table below.

<TABLE>
<CAPTION>



Capital Expenditures
Contract sales services \(\quad \$ 178,891 \quad \$ 171,648 \quad \$ \quad 686,511 \quad \$ 1,746,361\)
All Other \(\quad 36,161 \quad 25,679 \quad 89,384 \quad 227,281\)
Total \(\quad \$ \quad 215,052 \quad \$ 197,327 \quad \$ 775,895 \quad \$ 1,973,642\)

Depreciation Expense
Contract sales services \$ 149,188 \$ 94,837 \$ 409,317 \$ 210,534
All Other
100,393 \(\quad 53,317 \quad 294,151 \quad 278,114\)
Total \(\quad \$ \quad 249,581 \quad \$ \quad 148,154 \quad \$ \quad 703,468\) \$ 488,648
</TABLE>
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## MANAGEMENT'S DISCUSSION AND ANALYSIS OF FINANCIAL CONDITIONS AND RESULTS OF OPERATIONS

## FORWARD-LOOKING STATEMENTS

Various statements made in this Quarterly Report on Form 10-Q are "forward-looking statements" (within the meaning of the Private Securities Litigation Reform Act of 1995) regarding the plans and objectives of management for future operations. These statements involve known and unknown risks, uncertainties and other factors that may cause our actual results, performance or achievements to be materially different from any future results, performance or achievements expressed or implied by these forward-looking statements. The forward-looking statements included in this report are based on current expectations that involve numerous risks and uncertainties. Our plans and objectives are based, in part, on assumptions involving judgements about, among other things, future economic, competitive and market conditions and future business decisions, all of which are difficult or impossible to predict accurately and many of which are beyond our control. Although we believe that our assumptions underlying the forward-looking statements are reasonable, any of these assumptions could prove inaccurate and, therefore, we cannot assure you
that the forward-looking statements included in this report will prove to be accurate. In light of the significant uncertainties inherent in the
forward-looking statements included in this report, the inclusion of these statements should not be interpreted by anyone that our objectives and plans will be achieved. Factors that could cause actual results to differ materially from those expressed or implied by forward-looking statements include, but are not limited to, the factors set forth in "Certain Factors That May Affect Future Growth," under Part I, Item 1, of the Company's Annual Report on Form 10-K for the year ended December 31, 1998 as filed with the Securities and Exchange Commission.

## GENERAL

We are a leading and rapidly growing contract sales organization ("CSO") providing product detailing programs and other marketing and promotional services to the United States pharmaceutical industry. Our primary objective is to enhance our leadership position in the growing CSO industry and to become the premier supplier of product detailing programs and other marketing and promotional services to the pharmaceutical industry and other segments of the healthcare market. We have demonstrated strong internal growth generated by renewing and expanding programs with existing clients and by securing new business from leading pharmaceutical companies.

We completed an initial public offering of 2,800,000 shares of our common stock at $\$ 16.00$ per share on May 19, 1998. Additionally, 420,000 shares of common stock were purchased from us at $\$ 16.00$ per share by the underwriters upon exercise of an over-allotment option. The net proceeds to us from the sale of those shares, after deducting underwriting discounts and expenses, were approximately $\$ 46.5$ million.

On May 12, 1999, we acquired $100 \%$ of the capital stock of TVG, Inc. ("TVG") in a merger transaction. In connection with that transaction, we issued $1,256,882$ shares of our common stock in exchange for the outstanding shares of TVG. The acquisition has been accounted for as a pooling of interests and, accordingly, all prior periods presented in the accompanying

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consolidated financial statements have been restated to include the accounts and operations of TVG. The acquisition of TVG expands the scope of high quality services that we provide to the pharmaceutical industry. TVG's client base includes 18 of the top 20 pharmaceutical companies. Through its Marketing Research and Consulting Division, TVG provides brand marketing strategy, product profiling, positioning, and message development services. Projects run across the full range of product lifecycles, with an emphasis on the critical pre-launch planning phase. Through its Education/Communications Division, TVG provides a broad spectrum of promotional and educational communications programs, including dinner meetings, symposia, teleconferences and on-site hospital programs.

On August 31, 1999, we acquired, through our wholly-owned subsidiary ProtoCall, Inc. ("ProtoCall"), substantially all of the operating assets of ProtoCall, LLC, a leading provider of syndicated contract sales services to the United States pharmaceutical industry. The purchase price was $\$ 4.5$ million (of which $\$ 4.1$ million was paid at closing) plus up to an additional $\$ 3.0$ million in contingent payments payable during 2000 if ProtoCall achieves defined performance benchmarks. This acquisition was accounted for as a purchase. The acquisition of ProtoCall adds a syndicated sales force option to our product offerings expanding the scope and flexibility of high quality services that we can provide to our customers. In connection with this transaction, we recorded $\$ 3.9$ million in goodwill which will be amortized over a period of 10 years.

Prior to our IPO, we were an S corporation for Federal income tax purposes. Until its acquisition by PDI on May 12, 1999, TVG was an S corporation. Accordingly, during such periods our net income had been reported by and taxed directly to the pre-IPO stockholders (in the case of PDI) and to the pre-acquisition stockholders (in the case of TVG).

## RESULTS OF OPERATIONS

The following table sets forth, for the periods indicated, certain statements of operations data as a percentage of revenue. The trends illustrated
in this table may not be indicative of future results.

<TABLE>
<CAPTION>

</TABLE>
11
Quarter Ended September 30, 1999 Compared to Quarter Ended September 30, 1998
Revenue. Revenue for the quarter ended September 30, 1999 was $\$ 44.5$ million, an increase of $54.5 \%$ over revenue of $\$ 28.8$ million for the quarter ended September 30, 1998. This increase in revenue was generated primarily from the continued renewal and expansion of product detailing programs from existing clients and the expansion of our client base, including several new product detailing programs that started during the third quarter of 1999.

Program expenses. Program expenses for the quarter ended September 30, 1999 were $\$ 34.4$ million, an increase of $62.5 \%$ over program expenses of $\$ 21.2$ million for the quarter ended September 30, 1998. As a percentage of revenue, program expenses increased to $77.2 \%$ in the 1999 period from $73.4 \%$ in the corresponding 1998 period. This increase is attributable to a number of factors. First, we initiated a number of new product detailing programs in the third quarter of 1999. Typically, profit margins during the initial phase of a program are lower than at any other period during the life of the program. Second, our fastest growing business segment is product detailing, which has lower profit margins, in general, than our other business segments. Finally, during the quarter, we made significant expenditures that we believe will increase the effectiveness of our sales force. We expect these expenditures to continue into the fourth quarter.

Compensation expense. Compensation expense for the quarter ended September 30, 1999 was $\$ 4.6$ million compared to $\$ 4.2$ million for the quarter ended September 30, 1998. As a percentage of revenue, compensation expense decreased to $10.3 \%$ in the third quarter of 1999 from $14.6 \%$ in the comparable 1998 period. This decrease reflects the continued general, selling and administrative expense leverage that we have realized through expansion. We plan to continue to invest in the staffing and related resources needed to manage future growth.

Other general, selling and administrative expenses. Other general, selling and administrative expenses for the quarter ended September 30, 1999 were $\$ 2.1$ million, compared to $\$ 1.8$ million for the quarter ended September 30, 1998. As a percentage of revenue, other general, selling and administrative expenses decreased to $4.7 \%$ in the third quarter of 1999 from $6.3 \%$ in the comparable 1998 period. This percentage decline reflects the spreading of other general, selling and administrative expenses over a larger base of revenue. We expect to lease an
additional 11,000 square feet of office space at our present location at an approximate annual cost of $\$ 250,000$ beginning in the fourth quarter and extend our existing lease by one year so that the lease for all 38,500 square feet will terminate at the end of November 2004.

Acquisition and related expenses. In the quarter ended September 30, 1999, we incurred $\$ 0.4$ million of non-recurring acquisition and related expenses. No such expenses were incurred in the corresponding 1998 period.

Operating income. Operating income for the quarter ended September 30, 1999 was $\$ 3.1$ million compared to operating income of $\$ 1.7$ million for the quarter ended September 30, 1998. As a percentage of revenue, operating income increased to $6.9 \%$ for the 1999 period from $5.7 \%$ in the corresponding 1998 period. Excluding acquisition and related expenses, operating income for the quarter ended September 30, 1999 was $\$ 3.5$ million or $7.8 \%$ of revenue.

Other income, net. Other income consists primarily of interest income earned on our cash and cash equivalents. Other income for the quarter ended September 30, 1999 was $\$ 0.9$ million compared to other income of $\$ 0.8$ million for the quarter ended September 30, 1998. The increase
is primarily due to the investment of the net proceeds of the IPO in May 1998 and the increase in net cash provided by operations from the fourth quarter of 1998 through September 30, 1999.

Provision for income taxes. Income taxes of $\$ 1.8$ million for the quarter ended September 30, 1999 and $\$ 0.9$ million for the quarter ended September 30, 1998 consisted of Federal and state corporate income taxes. TVG was an S corporation for Federal income tax purposes until its acquisition by us on May 12, 1999 and therefore incurred no Federal income taxes prior to the acquisition. We expect our effective tax rate to approximate $40 \%$ in future periods.

Pro forma net income. The Company was a C corporation for the quarter ended September 30, 1999 and therefore there is no pro forma information for that period. Pro forma net income for the quarter ended September 30, 1998 of $\$ 1.5$ million assumes that the Company was taxed for Federal and state corporate income tax purposes as a C corporation during that period.

Nine Months Ended September 30, 1999 Compared to the Nine Months Ended September 30, 1998

Revenue. Revenue for the nine months ended September 30, 1999 was $\$ 130.1$ million, an increase of approximately $55.8 \%$ over revenue of $\$ 83.5$ million for the nine months ended September 30, 1998. This increase in revenue for the nine months ended September 30, 1999 was generated primarily from the continued renewal and expansion of product detailing programs from existing clients and an expansion of our client base.

Program expenses. Program expenses for the nine months ended September 30, 1999 were $\$ 98.7$ million, an increase of $65.7 \%$ over program expenses of $\$ 59.5$ million for the nine months ended September 30, 1998. As a percentage of revenue, program expenses increased to $75.9 \%$ for the 1999 period from $71.3 \%$ for the corresponding 1998 period. We estimate that approximately $\$ 1.8$ million of costs associated with the initiation of programs scheduled to begin in the first half of 1998 were expensed as incurred in the fourth quarter of 1997; this had the effect of lowering program expenses from $73.4 \%$ to $71.3 \%$ for the nine months ended September 30, 1998. Also, our fastest growing business segment is product detailing, which has lower profit margins, in general, than our other business segments.

Compensation expense. Compensation expense for the nine months ended September 30, 1999 was $\$ 13.6$ million compared to $\$ 11.9$ million for the nine months ended September 30, 1998. As a percentage of revenue, compensation expense decreased to $10.5 \%$ for the 1999 period from $14.2 \%$ in the corresponding 1998 period. This percentage decrease reflects the continued general, selling and administrative expense leverage that we have realized through our expansion. We expect to continue to invest in the staffing and related resources needed to manage future growth.

Other general, selling and administrative expenses. Other general, selling and administrative expenses for the nine months ended September 30, 1999 were $\$ 5.9$ million compared to $\$ 4.4$ million for the nine months ended September 30, 1998. As a percentage of revenue, other general, selling and administrative expenses decreased to $4.5 \%$ for the 1999 period from $5.3 \%$ in the corresponding 1998 period. This percentage decline reflects the spreading of other general, selling and administrative expenses over a larger base of revenue. We expect to lease an additional 11,000 square feet of office space at our present location at an approximate
annual cost of $\$ 250,000$ beginning in the fourth quarter and extend our existing lease by one year so that the lease for all 38,500 square feet will terminate at the end of November 2004.

Acquisition and related expenses. In the nine months ended September 30, 1999, we incurred $\$ 1.7$ million of non-recurring acquisition and related expenses. No such expenses were incurred in the comparable 1998 period. As a percentage of revenue, acquisition and related expenses were $1.3 \%$ for the nine months ended September 30, 1999.

Operating income. Operating income for the nine months ended September 30, 1999 was $\$ 10.1$ million compared to operating income of $\$ 7.7$ million for the nine months ended September 30, 1998. As a percentage of revenue, operating income for the 1999 period decreased to $7.8 \%$ from $9.2 \%$ for the corresponding 1998 period. Excluding acquisition and related expenses, operating income for the 1999 period was $\$ 11.8$ million or $9.1 \%$ of revenue.

Other income, net. Other income consists primarily of interest income earned on our cash and cash equivalents. Other income for the nine months ended September 30, 1999 was $\$ 2.5$ million, compared to other income of $\$ 1.4$ million for the nine months ended September 30, 1998. The increase is primarily due to the investment of the net proceeds of the IPO in May 1998, and the increase in net cash provided by operations from the fourth quarter of 1998 through September 30, 1999.

Provision for income taxes. Income taxes of $\$ 5.1$ million for the nine months ended September 30, 1999 reflects all applicable Federal and state corporate income taxes except that it takes into account only the portion of TVG's taxable income arising after the termination of its S corporation status net of a tax benefit related to the recognition of the net deferred tax asset recorded upon termination of its S corporation status. Income taxes of $\$ 1.0$ million for the nine months ended September 30, 1998 consisted of Federal and state corporate income taxes on the portion of our taxable income arising after the termination of our S corporation status and a tax provision related to the recognition of the net deferred tax liability recorded upon termination of our S corporation status. We expect our effective tax rate to approximate $40 \%$ in future periods

Pro forma net income. Pro forma net income for the nine months ended September 30, 1999 was $\$ 6.9$ million as compared to pro forma net income of $\$ 5.5$ million for the nine months ended September 30, 1998. Pro forma net income assumes we were taxed for Federal and state income tax purposes as a C corporation during both periods. The pro forma effective tax rate for the nine months ended September 30, 1999 was $45.5 \%$ primarily as a result of the impact of $\$ 1.7$ million of non-deductible acquisition and related expenses.

## LIQUIDITY AND CAPITAL RESOURCES

As of September 30, 1999, we had cash and cash equivalents of approximately $\$ 58.3$ million and working capital of $\$ 50.2$ million compared to cash and cash equivalents of approximately $\$ 57.0$ million and working capital of $\$ 47.0$ million at December 31, 1998.

For the nine months ended September 30, 1999, net cash provided from operating activities was $\$ 5.5$ million, a decrease of $\$ 7.2$ million from cash provided from operating activities of $\$ 12.7$ million for the same period in 1998. The main component of cash provided from operating activities for the nine months ended September 30, 1999 was net income from operations
of $\$ 7.5$ million offset by a decrease of $\$ 3.0$ million in "Other changes in assets and liabilities." The balances in "Other changes in assets and liabilities" may fluctuate depending on a number of factors, including the number and size of programs, contract terms and other timing issues. These fluctuations may vary in size and direction each reporting period. The main component of cash provided from operating activities for the nine months ended September 30, 1998 was net income from operations of $\$ 8.1$ million and an increase of $\$ 4.0$ million in "Other changes in assets and liabilities."

For the nine months ended September 30, 1999, net cash used in investing activities was $\$ 3.9$ million, an increase of $\$ 0.9$ million over net cash used in investing activities of $\$ 3.0$ for the same period in 1998. Net cash used in investing activities for the nine months ended September 30, 1999 consisted of $\$ 4.1$ million paid in connection with the purchase of ProtoCall and $\$ 0.8$ million in purchases of property and equipment, offset by the sale of $\$ 1.0$ million in short-term investments. Net cash used in investing activities for the nine months ended September 30, 1998 consisted of $\$ 2.0$ million in purchases of property and equipment and $\$ 1.0$ million in the purchase of short-term investments.

For the nine months ended September 30, 1999, net cash used in financing activities was $\$ 0.3$ million, reflecting $\$ 0.7$ million of distributions to the TVG S corporation stockholders, offset by $\$ 0.4$ million in proceeds from the exercise of common stock options. For the nine months ended September 30, 1998, net cash provided by financing activities consisted of net proceeds of $\$ 46.5$ million from the IPO, offset partially by $\$ 6.2$ million of distributions to the $S$ corporation stockholders. Additionally, a loan of $\$ 1.4$ million was made to our President and Chief Executive Officer and loans of $\$ 1.3$ million from stockholders were repaid.

We believe that our cash and cash equivalents and future cash flows generated from operations will be sufficient to meet our foreseeable operating and capital requirements for the next twelve months. In accordance with our plan for the use of the proceeds from the IPO in May 1998, we will continue to evaluate and review acquisition candidates in the ordinary course of business.

## YEAR 2000 COMPLIANCE

We have undertaken a project that addresses the Year 2000 ("Y2K") issue of computer systems and other equipment with embedded chips or processors not being able to properly recognize and process date-sensitive information after December 31, 1999. Many systems use only two digits rather than four to define the year and these systems will not be able to distinguish between the year 1900 and the year 2000. This may lead to disruptions in the operations of business and governmental entities resulting from miscalculations or system failures. Our project to address the Y 2 K issue has been divided into two sections. One section addresses our internal business systems. The other section addresses the business systems of our key business partners. Key business partners are those clients and vendors that have a material impact on our operations.

The portion of the project that deals with our internal business systems has six major phases: (i) inventorying all Y2K items; (ii) prioritizing all Y2K items; (iii) assessing all Y2K items; (iv) repairing or replacing all systems or hardware that are not Y2K compliant; (v) testing repaired or replaced Y2K items; and (vi) designing and implementing contingency plans for those
systems that cannot be repaired or replaced by January 1, 2000. As of September 30, 1999, substantially all phases related to our material internal business systems were complete.

The section of the project that deals with the business systems of our key business partners has three major phases: (i) identifying all key business partners; (ii) evaluating the status of their Y2K compliance efforts; and (iii) determining alternatives and contingency plan requirements. As of September 30, 1999, all key business partners have been identified and we have completed the evaluation of their Y2K compliance efforts. The determination of alternatives and contingency planning will be continually evaluated.

We have not incurred nor do we expect to incur any additional material
costs relating to our internal business systems as all phases associated with determining Y2K compliance of our internal business systems have been completed. Costs associated with the determination of alternatives and contingency planning, based on our evaluation of Y2K compliance efforts of our key business partners, are not expected to be material.

Failure to make all internal business systems Y2K compliant could result in an interruption in, or a failure of, some of our business activities or operations. In addition, Y2K disruptions in client operations could result in, among other things, one or more clients missing scheduled payments which could impact our cash flow. Y2K disruptions in the operations of key vendors could also impact our ability to fulfill some of our contractual obligations. If one or more of these situations occur, our financial position, results of operations or cash flows could be materially adversely affected.

## Part II - Other Information

Item 1 - Not Applicable
Item 2 - Changes in Securities and Use of Proceeds
On May 19, 1998, the Company completed its initial public offering (the "IPO") of 3,220,000 shares of Common Stock (including 420,000 shares in connection with the exercise of the underwriters' over-allotment option) at a price per share of $\$ 16.00$. Net proceeds to the Company after expenses of the IPO were approximately $\$ 46.5$ million.
(1) Effective date of Registration Statement: May 19, 1998 (File No. 333-46321).
(2) The Offering commenced on May 19, 1998 and was consummated on May 22, 1998.
(3) Not applicable.
(4)(i) All securities registered in the Offering were sold.
(4)(ii) The managing underwriters of the Offering were Morgan Stanley Dean Witter, William Blair \& Company and Hambrecht \& Quist.
(4)(iii) Common Stock, $\$ .01$ par value.

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(4)(iv) Amount registered and sold: $3,220,000$ shares.

Aggregate purchase price: $\$ 51,520,000$.
All shares were sold for the account of the Issuer.
(4)(v) $\$ 3,606,400$ in underwriting discounts and commissions were paid to the underwriters. \$1,375,000 of other expenses were incurred, including estimated expenses.
(4)(vi) $\$ 46,538,600$ of net Offering proceeds to the Issuer.
(4)(vii) Use of Proceeds:
$\$ 46,538,000$ of temporary investments with maturities of three months or less as of September 30, 1999.

Item 3 - Not Applicable
Item 4 - Not Applicable
Item 5 - Not Applicable
Item 6 - Not Applicable

## SIGNATURES

In accordance with the requirements of the Exchange Act, the Registrant has caused this report to be signed on its behalf by the undersigned, thereto duly authorized.

By: /s/ Charles T. Saldarini
Charles T. Saldarini, President and Chief Executive Officer

By: /s/ Bernard C. Boyle
Bernard C. Boyle
Chief Financial and Accounting
Officer
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