

**UNITED STATES  
SECURITIES AND EXCHANGE COMMISSION  
Washington, D.C. 20549**

**FORM 10-Q**

(Mark One)

**QUARTERLY REPORT PURSUANT TO SECTION 13 OR 15(d) OF THE SECURITIES EXCHANGE ACT OF 1934**

**For the quarterly period ended September 30, 2010**

**OR**

**TRANSITION REPORT PURSUANT TO SECTION 13 OR 15(d) OF THE SECURITIES EXCHANGE ACT OF 1934**

**For the transition period from \_\_\_\_\_ to \_\_\_\_\_**

**Commission File Number: 0-24249**

**PDI, Inc.**

(Exact name of registrant as specified in its charter)

**Delaware**

(State or other jurisdiction of Incorporation or organization)

**22-2919486**

(I.R.S Employer Identification No.)

**Morris Corporate Center 1, Building A  
300 Interpace Parkway, Parsippany, NJ 07054**

(Address of principal executive offices and zip code)

**(862) 207-7800**

(Registrant's telephone number, including area code)

Indicate by check mark whether the registrant (1) has filed all reports required to be filed by Section 13 or 15(d) of the Securities Exchange Act of 1934 during the preceding 12 months (or for such shorter period that the registrant was required to file such reports), and (2) has been subject to such filing requirements for the past 90 days. Yes  No

Indicate by check mark whether the registrant has submitted electronically and posted on its corporate Web site, if any, every Interactive Data File required to be submitted and posted pursuant to Rule 405 of Regulation S-T (§232.405 of this chapter) during the preceding 12 months (or for such shorter period that the registrant was required to submit and post such files). Yes  No

Indicate by check mark whether the registrant is a large accelerated filer, an accelerated filer, a non-accelerated filer, or a smaller reporting company. See definitions of "large accelerated filer," "accelerated filer," and "smaller reporting company" in Rule 12b-2 of the Exchange Act. (Check one):

Large accelerated filer

Accelerated filer

Non-accelerated filer   
(Do not check if a smaller  
reporting company)

Smaller reporting company

Indicate by check mark whether the registrant is a shell company (as defined in Rule 12b-2 of the Act). Yes  No  Indicate the number of shares outstanding of each of the issuer's classes of common stock, as of the latest practicable date:

Class	Shares Outstanding October 31, 2010
Common stock, \$0.01 par value	14,324,246

**PDI, Inc.**  
**Form 10-Q for Period Ended September 30, 2010**  
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**PDI, INC.**  
**CONDENSED CONSOLIDATED BALANCE SHEETS**  
(unaudited and in thousands, except share and per share data)

	<u>September 30, 2010</u>	<u>December 31, 2009</u>
<b>ASSETS</b>		
Current assets:		
Cash and cash equivalents	\$ 83,355	\$ 72,463
Short-term investments	130	164
Accounts receivable, net	10,257	11,858
Unbilled costs and accrued profits on contracts in progress	3,534	3,483
Income tax refund receivable	-	3,298
Other current assets	2,334	5,245
Total current assets	99,610	96,511
Property and equipment, net	3,030	3,530
Goodwill	5,068	5,068
Other intangible assets, net	2,270	2,542
Other long-term assets	4,861	2,125
Total assets	\$ 114,839	\$ 109,776
<b>LIABILITIES AND STOCKHOLDERS' EQUITY</b>		
Current liabilities:		
Accounts payable	\$ 2,171	\$ 1,994
Unearned contract revenue	8,488	6,793
Accrued salary and bonus	9,498	6,071
Other accrued expenses	13,204	10,022
Total current liabilities	33,361	24,880
Long-term liabilities	9,782	10,006
Total liabilities	43,143	34,886
Commitments and contingencies (Note 7)		
Stockholders' equity:		
Preferred stock, \$.01 par value; 5,000,000 shares authorized, no shares issued and outstanding	-	-
Common stock, \$.01 par value; 100,000,000 shares authorized; 15,396,028 and 15,308,160 shares issued, respectively; 14,325,139 and 14,242,715 shares outstanding, respectively	154	153
Additional paid-in capital	124,405	123,295
Accumulated deficit	(39,266)	(35,003)
Accumulated other comprehensive income	(2)	3
Treasury stock, at cost (1,070,889 and 1,065,445 shares, respectively)	(13,595)	(13,558)
Total stockholders' equity	71,696	74,890
Total liabilities and stockholders' equity	\$ 114,839	\$ 109,776

*The accompanying notes are an integral part of these condensed consolidated financial statements*

**PDI, INC.**  
**CONDENSED CONSOLIDATED STATEMENTS OF OPERATIONS**  
(unaudited, in thousands, except for per share data)

	<b>Three Months Ended</b>		<b>Nine Months Ended</b>	
	<b>September 30,</b>		<b>September 30,</b>	
	<b>2010</b>	<b>2009</b>	<b>2010</b>	<b>2009</b>
Revenue, net	\$ 35,972	\$ 19,643	\$ 99,952	\$ 57,312
Cost of services	27,489	13,295	77,209	39,919
Gross profit	8,483	6,348	22,743	17,393
Compensation expense	4,518	4,332	13,481	13,840
Other selling, general and administrative expenses	3,545	4,272	10,410	12,221
Facilities realignment	-	1,220	583	1,220
Total operating expenses	8,063	9,824	24,474	27,281
Operating income (loss)	420	(3,476)	(1,731)	(9,888)
Other income, net	58	41	133	208
Income (loss) from continuing operations before income tax	478	(3,435)	(1,598)	(9,680)
Provision for income tax	71	17	208	446
Income (loss) from continuing operations	407	(3,452)	(1,806)	(10,126)
Loss from discontinued operations, net of tax	(2,081)	(1,110)	(2,457)	(4,986)
Net loss	\$ (1,674)	\$ (4,562)	\$ (4,263)	\$ (15,112)
Basic income (loss) per share of common stock:				
Income (loss) from continuing operations	\$ 0.03	\$ (0.24)	\$ (0.13)	\$ (0.71)
Loss from discontinued operations	(0.15)	(0.08)	(0.17)	(0.35)
Net loss per basic share of common stock	\$ (0.12)	\$ (0.32)	\$ (0.30)	\$ (1.06)
Diluted income (loss) per share of common stock:				
Income (loss) from continuing operations	\$ 0.03	\$ (0.24)	\$ (0.13)	\$ (0.71)
Loss from discontinued operations	(0.14)	(0.08)	(0.17)	(0.35)
Net loss per diluted share of common stock	\$ (0.11)	\$ (0.32)	\$ (0.30)	\$ (1.06)
Weighted average number of common shares and common share equivalents outstanding:				
Basic	14,325	14,216	14,291	14,216
Diluted	14,661	14,216	14,291	14,216

*The accompanying notes are an integral part of these condensed consolidated financial statements.*

**PDI, INC.**  
**CONDENSED CONSOLIDATED STATEMENTS OF CASH FLOWS**  
(unaudited, in thousands)

	<b>Nine Months Ended September 30,</b>	
	<b>2010</b>	<b>2009</b>
<b>Cash Flows From Operating Activities</b>		
Net loss	\$ (4,263)	\$ (15,112)
Adjustments to reconcile net loss to net cash provided by (used in) operating activities:		
Depreciation and amortization	1,243	2,197
Deferred income taxes, net	-	247
Provision for bad debt	23	23
Non-cash facilities realignment	575	903
Stock-based compensation	1,111	1,190
Other (gains), losses and expenses, net	16	45
Other changes in assets and liabilities:		
Decrease in accounts receivable	1,601	3,589
Increase in unbilled costs	(51)	(3,318)
Decrease in income tax refund receivable	3,298	-
Decrease in other current assets	2,212	824
(Increase) decrease in other long-term assets	(2,054)	442
Increase (decrease) in accounts payable	177	(725)
Increase in unearned contract revenue	1,695	886
Increase (decrease) in accrued salaries and bonus	3,427	(638)
Decrease in accrued contract loss	-	(8,695)
Increase (decrease) in other accrued expenses	3,785	(1,594)
(Decrease) increase in long-term liabilities	(330)	858
Net cash provided by (used in) operating activities	12,465	(18,878)
<b>Cash Flows From Investing Activities</b>		
Purchase of property and equipment	(1,536)	(586)
Net cash used in investing activities	(1,536)	(586)
<b>Cash Flows From Financing Activities</b>		
Cash paid for repurchase of restricted shares	(37)	(59)
Net cash used in financing activities	(37)	(59)
Net increase (decrease) in cash and cash equivalents	10,892	(19,523)
Cash and cash equivalents – beginning	72,463	90,074
Cash and cash equivalents – ending	\$ 83,355	\$ 70,551

*The accompanying notes are an integral part of these condensed consolidated financial statements.*

**PDI, Inc.**  
**NOTES TO CONDENSED CONSOLIDATED FINANCIAL STATEMENTS**  
**(Tabular information in thousands, except per share amounts)**

**1. BASIS OF PRESENTATION:**

The accompanying unaudited interim condensed consolidated financial statements and related notes (the interim financial statements) should be read in conjunction with the consolidated financial statements of PDI, Inc. and its subsidiaries (the Company or PDI) and related notes as included in the Company's Annual Report on Form 10-K for the year ended December 31, 2009 as filed with the Securities and Exchange Commission (SEC). The interim financial statements of the Company have been prepared in accordance with U.S. generally accepted accounting principles (GAAP) for interim financial reporting and the instructions to Form 10-Q and Article 10 of Regulation S-X. Accordingly, they do not include all of the information and footnotes required by GAAP for complete financial statements. The interim financial statements include all adjustments (consisting of normal recurring adjustments) that, in the judgment of management, are necessary for a fair presentation of such interim financial statements. All significant intercompany balances and transactions have been eliminated in consolidation. Operating results for the three- and nine-month periods ended September 30, 2010 are not necessarily indicative of the results that may be expected for the year ending December 31, 2010.

On July 19, 2010, the Company's Board of Directors (Board) approved closing the TVG Marketing Research & Consulting ("TVG") business unit. The Company completed the closure of TVG operations during the period ended September 30, 2010, and the interim financial statements reflect the presentation of TVG as a discontinued operation for the three- and nine-month periods ending September 30, 2010 and 2009, respectively. See Note 13 to the interim financial statements for additional detail regarding the discontinued operations of TVG.

See Note 15 to the interim financial statements for details related to subsequent events the Company has identified for disclosure.

**2. SUMMARY OF SIGNIFICANT ACCOUNTING POLICIES:**

*Accounting Estimates*

The preparation of the interim financial statements in conformity with GAAP requires management to make estimates and assumptions that affect the amounts of assets and liabilities reported and disclosure of contingent assets and liabilities at the date of the interim financial statements and the reported amounts of revenues and expenses during the reporting period. Management's estimates are based on historical experience, facts and circumstances available at the time, and various other assumptions that are believed to be reasonable under the circumstances. Significant estimates include incentives earned or penalties incurred on contracts, loss contract provisions, valuation allowances related to deferred income taxes, self-insurance loss accruals, allowances for doubtful accounts and notes, income tax accruals, asset impairments and facilities realignment accruals. The Company periodically reviews these matters and reflects changes in estimates as appropriate. Actual results could materially differ from those estimates.

*Basic and Diluted Net Loss per Share*

A reconciliation of the number of shares of common stock used in the calculation of basic and diluted loss per share for the three- and nine-month periods ended September 30, 2010 and 2009 is as follows:

	Three Months Ended September 30,		Nine Months Ended September 30,	
	2010	2009	2010	2009
Basic weighted average number of common shares	14,325	14,216	14,291	14,216
Dilutive effect of stock-based awards	336	-	-	-
Diluted weighted average number of common shares	<u>14,661</u>	<u>14,216</u>	<u>14,291</u>	<u>14,216</u>

The following outstanding stock-based awards were excluded from the computation of the effect of dilutive securities on income / (loss) per share for the following periods because they would have been anti-dilutive:

	Three Months Ended September 30,		Nine Months Ended September 30,	
	2010	2009	2010	2009
Options	180	244	180	244
Stock-settled stock appreciation rights (SARs)	74	269	483	269
Restricted stock units	18	315	468	315
Performance contingent SARs	305	305	305	305
	<u>577</u>	<u>1,133</u>	<u>1,436</u>	<u>1,133</u>

#### *Goodwill and Other Intangible Assets*

The Company allocates the cost of acquired companies to the identifiable tangible and intangible assets acquired and liabilities assumed, with the remaining amount being classified as goodwill. Since the entities the Company has acquired do not have significant tangible assets, a significant portion of the purchase price has been allocated to identifiable intangible assets and goodwill. The identification and valuation of these intangible assets and the determination of the estimated useful lives at the time of acquisition, as well as the completion of impairment tests require significant judgments and estimates by the Company's management. These estimates are made based on, among other factors, consultations with an accredited independent valuation consultant, reviews of projected future operating results and business plans, economic projections, anticipated highest and best use of future cash flows and the market participant cost of capital. The use of alternative estimates and assumptions could increase or decrease the estimated fair value of goodwill and other intangible assets, and potentially result in a different impact on the Company's results of operations. Further, changes in business strategy and/or market conditions may significantly impact these judgments thereby impacting the fair value of goodwill and other intangible assets, which could result in an impairment of goodwill and acquired intangible assets.

Performance of the Company's annual impairment review (performed as of December 31) led to the determination that the fair value of the Pharmakon reporting unit was below its carrying value including goodwill, and accordingly, the Company recognized an \$8.5 million impairment charge during the fourth quarter of 2009. The fair value of the Pharmakon business unit was equal to its carrying value at December 31, 2009.

A significant amount of judgment is involved in determining if an indicator of impairment has occurred. Such indicators may include, among others: a significant decline in our expected future cash flows; a sustained, significant decline in our stock price and market capitalization; a significant adverse change in legal factors or in the business climate of the pharmaceutical industry; unanticipated competition; and slower growth rates. Any adverse change in these factors could have an impact on the recoverability of goodwill and other intangible assets and therefore a significant impact on our consolidated financial results.

While the Company's management uses available information to prepare its estimates and to perform impairment evaluations, actual results could differ significantly from these estimates or related projections, resulting in additional impairments of goodwill or identified intangible assets. At September 30, 2010 no indication of impairment was identified.

#### *Recently Adopted Accounting Standard Updates*

In January 2010, the Financial Accounting Standards Board (FASB) issued Accounting Standards Update No. 2010-06, "Fair Value Measurements and Disclosures (Topic 820) Improving Disclosures about Fair Value Measurements" (ASU No. 2010-06). This update requires the following disclosures: (1) the different classes of assets and liabilities measured at fair value; (2) the valuation techniques and inputs used; (3) a gross presentation of activity within the Level 3 roll forward, presenting separately information about purchases, sales, issuances, and settlements; and (4) details of significant transfers in and out of Level 1 and Level 2 measurements and the reasons for the transfers. ASU No. 2010-06 was effective for interim and annual reporting periods beginning after December 15, 2009. The adoption of ASU No. 2010-06 has been incorporated into the footnote disclosures within these interim financial statements.

#### *Accounting Standard Updates Not Yet Effective*

In October 2009, the FASB issued Update No. 2009-13, "Multiple-Deliverable Revenue Arrangements—a consensus of the FASB Emerging Issues Task Force" (ASU 2009-13). ASU 2009-13 updates the existing multiple-element revenue arrangements guidance currently included under Accounting Standards Codification 605-25 (ASC 605-25). The revised guidance eliminates the need for objective and reliable evidence of the fair value for the undelivered element in order for a delivered item to be treated as a separate unit of accounting and eliminates the residual method to allocate arrangement

consideration. In addition, the updated guidance also expands the disclosure requirements for revenue recognition. ASU 2009-13 is effective for the Company beginning January 1, 2011 and will be adopted by the Company as of this date on a prospective basis. The Company does not believe that this accounting standards update will have a material impact on its financial statements when it becomes effective. The Company will continue to evaluate the impact that this update will have, if any, until it becomes effective.

### 3. INVESTMENTS IN MARKETABLE SECURITIES:

Available-for-sale securities are carried at fair value with the unrealized holding gains or losses, net of tax, included as a component of accumulated other comprehensive income (loss) in stockholders' equity. Realized gains and losses on available-for-sale securities are computed based upon specific identification and included in other income (expense), net in the consolidated statement of operations. Declines in value judged to be other-than-temporary on available-for-sale securities are recorded as realized in other income (expense), net in the consolidated statement of operations and the cost basis of the security is reduced. The fair values for marketable equity securities are based on quoted market prices. Held-to-maturity investments are stated at amortized cost which approximates fair value. Interest income and expense is accrued as earned or incurred. Realized gains and losses on held-to-maturity investments are computed based upon specific identification and included in interest income, net in the condensed consolidated statement of operations. The Company does not have any investments classified as trading.

Available-for-sale securities consist of assets in a rabbi trust associated with the Company's deferred compensation plan. At September 30, 2010 and December 31, 2009, the carrying value of available-for-sale securities was approximately \$130,000 and \$164,000, respectively, which are included in short-term investments. The available-for-sale securities at September 30, 2010 and December 31, 2009 consisted of approximately \$76,000 and \$90,000, respectively, in money market accounts, and approximately \$54,000 and \$74,000, respectively, in mutual funds. At September 30, 2010, there were no gross unrealized holding gains and \$3,000 of gross unrealized holding losses included in accumulated other comprehensive income. At December 31, 2009, there were \$6,000 of gross unrealized holding gains and no gross unrealized holding losses included in accumulated other comprehensive income. There were no gross realized gains or losses included in other income, net in the three- and nine-month periods ended September 30, 2010 and 2009.

The Company's other marketable securities consist of investment grade debt instruments such as obligations of U.S. Treasury and U.S. Federal Government agencies. These investments are categorized as held-to-maturity since the Company's management has the ability and intent to hold these securities to maturity. The Company's held-to-maturity investments are carried at amortized cost which approximates fair value and are maintained in separate accounts to support the Company's letters of credit. The Company had standby letters of credit of approximately \$5.3 million and \$5.7 million at September 30, 2010 and December 31, 2009, respectively, as collateral for its existing insurance policies and facility leases.

At September 30, 2010 and December 31, 2009, held-to-maturity investments included the following:

	September 30, 2010	Maturing after 1 year		December 31, 2009	Maturing after 1 year	
		within 1 year	through 3 years		within 1 year	through 3 years
Held-to-maturity investments supporting letters of credit:						
Cash/money accounts	\$ 81	\$ 81	\$ -	\$ 112	\$ 112	\$ -
US Treasury securities	4,064	390	3,674	2,814	1,911	903
Government agency securities	1,187	-	1,187	2,782	1,635	1,147
Total	\$ 5,332	\$ 471	\$ 4,861	\$ 5,708	\$ 3,658	\$ 2,050

At September 30, 2010 and December 31, 2009, held-to-maturity investments were recorded in the following accounts:



	September 30, 2010	December 31, 2009
Held-to-maturity investments:		
Other current assets	\$ 471	\$ 3,658
Other long-term assets	4,861	2,050
Total	<u>\$ 5,332</u>	<u>\$ 5,708</u>

#### 4. GOODWILL AND OTHER INTANGIBLE ASSETS:

Goodwill and finite-lived intangible assets recorded as of September 30, 2010 are attributable to the 2004 acquisition of Pharmakon. As of September 30, 2010 and December 31, 2009, the carrying amount of goodwill was \$5.1 million. Intangible assets are being amortized on a straight-line basis over the lives of the intangibles, which were determined to be seven years for both the corporate tradename and customer relationships as of the most recent impairment review, performed during the fourth quarter of fiscal 2009.

The net carrying value of the identifiable intangible assets for the periods ended September 30, 2010 and December 31, 2009 is as follows:

	As of September 30, 2010			As of December 31, 2009		
	Carrying Amount	Accumulated Amortization	Net	Carrying Amount	Accumulated Amortization	Net
Covenant not to compete	\$ -	\$ -	\$ -	\$ 140	\$ 140	\$ -
Customer relationships	1,751	187	1,564	1,751	-	1,751
Corporate tradename	791	85	706	791	-	791
Total	<u>\$ 2,542</u>	<u>\$ 272</u>	<u>\$ 2,270</u>	<u>\$ 2,682</u>	<u>\$ 140</u>	<u>\$ 2,542</u>

Amortization expense was \$0.1 million and \$0.3 million for the three-month periods ended September 30, 2010 and 2009, respectively, and \$0.3 million and \$1.0 million for the nine-month periods ended September 30, 2010 and 2009, respectively. The decrease in amortization expense of finite-lived intangible assets is a result of the asset impairment charge recorded during the quarter ended December 31, 2009. Estimated amortization expense for the current and next four years is as follows:

2010	2011	2012	2013	2014
\$ 363	\$ 363	\$ 363	\$ 363	\$ 363

#### 5. FACILITIES REALIGNMENT:

In 2007, the Company entered into a sublease for the second floor of its Saddle River, New Jersey facility through the end of the facility's lease term, January 2016. Also, in September 2009, the Company extended a sublease for the first floor in Saddle River, New Jersey through the remainder of the facility's lease term, January 2016. Finally, as part of the Company's cost savings initiative, the Company relocated its corporate headquarters to a smaller space located in Parsippany, New Jersey in December 2009, thus exiting the third floor office space in Saddle River, New Jersey. As a result of these activities the Company recorded a \$1.0 million charge in 2007 for facility realignment and non-cash asset impairment on furniture and leasehold improvements in the unused space, as well as charges in 2009 of \$5.4 million for facility realignment and \$1.2 million for non-cash asset impairment on furniture and leasehold improvements in the unused space. In 2010, due to continued adverse conditions in the real estate market, the Company adjusted its assumptions regarding its ability to sublease unoccupied space on the third floor office space in Saddle River, New Jersey, resulting in a facility realignment charge of approximately \$0.6 million.

As of September 30, 2010, the Company has approximately 47,000 square feet of unoccupied office space available for sublet in Saddle River, New Jersey.

During 2009 the Company exited space in Dresher, Pennsylvania and recorded charges of \$1.4 million for facility realignment and \$0.7 million for non-cash impairment of furniture and leasehold improvements in the unused space. In July 2010, the Company executed an agreement to sublease approximately 6,800 square feet of space in Dresher, Pennsylvania. The agreement has a term of six years and four months, with a subtenant option to terminate after three

years. If the subtenant does not exercise its termination right, the sublease will expire on November 30, 2016, the expiration date of the underlying facility lease. Also in July 2010, the Company executed a separate agreement to sublease approximately 4,100 square feet of space in Dresher, Pennsylvania. The agreement has a term of six years and four months and will expire on November 30, 2016, the expiration date of the underlying facility lease. Effective September 30, 2010, the Company closed its TVG business unit and exited all remaining utilized space. As a result, the Company recorded charges of approximately \$0.5 million for facility realignment and \$0.6 million for non-cash asset impairment on furniture and leasehold improvements, which have been recorded in discontinued operations for the period ended September 30, 2010. See Note 13 to the interim financial statements for additional details regarding the discontinued operations of TVG.

As of September 30, 2010, the Company has approximately 19,000 square feet of unoccupied office space available for sublet in Dresher, Pennsylvania.

The following table presents a rollforward of the Company's restructuring reserve from December 31, 2009 to September 30, 2010, of which \$2.3 million is included in other accrued expenses and \$3.3 million is included in long-term liabilities as of September 30, 2010.

	Sales Services	Marketing Services	Total
Balance as of December 31, 2009	\$ 4,730	\$ 1,523	\$ 6,253
Accretion	82	24	106
Additions	583	520	1,103
Payments	(1,391)	(466)	(1,857)
Balance as of September 30, 2010	<u>\$ 4,004</u>	<u>\$ 1,601</u>	<u>\$ 5,605</u>

## 6. FAIR VALUE MEASUREMENTS:

Fair value is the price that would be received to sell an asset or paid to transfer a liability in an orderly transaction between market participants at the measurement date. In determining fair value, the Company uses various methods including market, income and cost approaches. Based on these approaches, the Company often utilizes certain assumptions that market participants would use in pricing the asset or liability, including assumptions about risk and/or the risks inherent in the inputs to the valuation technique. These inputs can be readily observable, market-corroborated, or generally unobservable inputs. The Company utilizes valuation techniques that maximize the use of observable inputs and minimize the use of unobservable inputs. Based upon observable inputs used in the valuation techniques, the Company is required to provide information according to the fair value hierarchy. The fair value hierarchy ranks the quality and reliability of the information used to determine fair values into three broad levels as follows:

- Level 1: Valuations for assets and liabilities traded in active markets from readily available pricing sources for market transactions involving identical assets or liabilities.
- Level 2: Valuations for assets and liabilities traded in less active dealer or broker markets. Valuations are obtained from third-party pricing services for identical or similar assets or liabilities.
- Level 3: Valuations incorporate certain assumptions and projections in determining the fair value assigned to such assets or liabilities.

In instances where the determination of the fair value measurement is based on inputs from different levels of the fair value hierarchy, the level in the fair value hierarchy within which the entire fair value measurement falls is based on the lowest level input that is significant to the fair value measurement in its entirety. The Company's assessment of the significance of a particular input to the fair value measurement in its entirety requires judgment, and considers factors specific to the asset or liability.

A description of the valuation methodologies used for the Company's financial instruments measured on a recurring basis at fair value, including the general classification of such instruments pursuant to the valuation hierarchy, is set forth below.

The fair value of marketable securities is valued using market prices in active markets (level 1). As of September 30, 2010, the Company did not have any marketable securities in less active markets (level 2) or without observable market values that would require a high level of judgment to determine fair value (level 3).

The following table presents assets measured at fair value on a recurring basis, which have been recorded at their fair value in the balance sheet at September 30, 2010 as short-term investments of \$0.1 million and within other current assets and other long-term assets for \$0.5 million and \$4.8 million, respectively:

	As of September 30, 2010		Fair Value		
	Carrying	Fair	as of September 30, 2010		
	Amount	Value	Level 1	Level 2	Level 3
Marketable securities:					
Money Market Funds	\$ 76	\$ 76	\$ 76	\$ -	\$ -
Mutual Funds	54	54	54	-	-
U.S. Treasury securities	4,064	4,064	4,064	-	-
Government agency securities	1,187	1,187	1,187	-	-
Total	\$ 5,381	\$ 5,381	\$ 5,381	\$ -	\$ -

The Company considers carrying amounts of accounts receivable, accounts payable and accrued expenses to approximate fair value due to the short-term nature of these financial instruments. There is no fair value given to the letters of credit as management does not expect material losses to result from these instruments since performance is not expected to be required.

## 7. COMMITMENTS AND CONTINGENCIES:

### *Letters of Credit*

As of September 30, 2010, the Company had \$5.3 million in letters of credit outstanding as required by its existing insurance policies and facility leases. These letters of credit are supported by investments in held-to-maturity securities. See Note 3 to the interim financial statements for additional detail regarding investments in marketable securities.

### *Litigation*

Due to the nature of the businesses in which the Company is engaged—outsourced promotional services, such as product promotion (detailing) and the distribution of products—it could be exposed to certain risks including, among others, risk of liability for personal injury or death to persons using products the Company promotes or distributes. There can be no assurance that substantial claims or liabilities will not arise in the future due to the nature of the Company’s business activities and recent increases in litigation related to healthcare products, including pharmaceuticals. The Company seeks to reduce its potential liability under its service agreements through measures such as contractual indemnification provisions with clients (the scope of which may vary from client to client, and the performances of which are not secured) and insurance. The Company could, however, also be held liable for errors and omissions of its employees in connection with the services it performs that are outside the scope of any indemnity or insurance policy. The Company could be materially adversely affected if it were required to pay damages or incur defense costs in connection with a claim that is outside the scope of an indemnification agreement or insurance policy; if the indemnity, although applicable, is not performed in accordance with its terms; or if the Company’s liability exceeds the amount of applicable insurance or indemnity.

## 8. COMPREHENSIVE LOSS:

A reconciliation of net loss as reported in the unaudited interim condensed consolidated statements of operations to comprehensive loss, net of taxes is presented in the table below.

	Three Months Ended September 30,		Nine Months Ended September 30,	
	2010	2009	2010	2009
Net loss	\$ (1,674)	\$ (4,562)	\$ (4,263)	\$ (15,112)
Other comprehensive income (loss):				
Reclassification adjustment for realized loss/(gain) included in net loss	-	14	-	14
Unrealized holding gain (loss) on available-for-sale securities, net	(3)	9	(4)	16
Comprehensive loss	\$ (1,677)	\$ (4,539)	\$ (4,267)	\$ (15,082)

#### 9. PRODUCT COMMERCIALIZATION CONTRACT:

On April 11, 2008, the Company announced the signing of a promotion agreement with Novartis Pharmaceuticals Corporation (Novartis). Pursuant to the agreement, the Company had the co-exclusive right to promote on behalf of Novartis the pharmaceutical product Elidel® (pimecrolimus) Cream 1% to physicians in the United States.

On April 22, 2009, the Company and Novartis mutually agreed to terminate this promotion agreement. In connection with the termination, the Company entered into an amendment to a then existing fee for service sales force agreement (the Sales Force Agreement) with Novartis relating to another Novartis branded product, whereby the Company agreed to provide Novartis a credit of approximately \$5 million to be applied to the services provided by the Company under the Sales Force Agreement through the scheduled December 31, 2009 agreement expiration date. Under the amendment to the Sales Force Agreement, the Company provided Novartis with an additional credit of \$250,000 against services that the Company performed for Novartis during 2010. The Company recognized a benefit of approximately \$2.5 million due to the reversal of excess contract loss accrual in the second quarter of 2009.

At September 30, 2010, the Company has no amounts outstanding to Novartis under the Sales Force Agreement, as amended.

#### 10. STOCK-BASED COMPENSATION:

On March 1, 2010, under the terms of the stockholder-approved PDI, Inc. 2004 Stock Award Incentive Plan (the 2004 Plan), the Compensation and Management Development Committee (the Compensation Committee) of the Board approved grants of stock appreciation rights (SARs) and restricted stock units (RSUs) to certain executive officers and members of senior management of the Company. The full Board approved the portion of these grants made to the Company's Chief Executive Officer. In approving grants under the 2004 plan, the Compensation Committee, and the Board when required, considered, among other things, the overall performance of the Company and the business unit of the Company for which the executive has responsibility, the individual contribution and performance level of the executive, and the need to retain key management personnel. There were 120,774 RSUs issued with a grant date fair value of \$5.03 and 243,974 SARs issued with a grant price of \$5.03 in the first quarter of 2010 under the 2004 Plan as part of the Company's 2009 long-term incentive plan.

The Company recognized \$0.3 million of stock-based compensation expense for both the three-month periods ended September 30, 2010 and 2009, and \$1.1 million and \$1.2 million for the nine-month periods ended September 30, 2010 and 2009, respectively. The grant date fair values of SARs awards are determined using a Black-Scholes pricing model. Assumptions utilized in the model are evaluated and revised, as necessary, to reflect market conditions and experience. The Company did not issue any SARs awards during the three-month periods ended September 30, 2010 and 2009. The following table provides the weighted average assumptions used in determining the fair value of the non-performance based SARs awards granted during the nine-month periods ended September 30, 2010 and 2009:

	Nine Months Ending September 30,	
	2010	2009
Risk-free interest rate	1.34%	1.38%
Expected life	3.5 years	3.5 years
Expected volatility	51.08%	44.99%
Dividend yield	0%	0%

## 11. INCOME TAXES:

On a quarterly basis, the Company estimates its effective tax rate for the full year and records a quarterly income tax provision based on the anticipated rate. As the year progresses, the Company refines its estimate based on the facts and circumstances by each tax jurisdiction. The following table summarizes income tax expense on income from continuing operations and the effective tax rate for the three- and nine-month periods ended September 30, 2010 and 2009:

	Three Months Ended September 30,		Nine Months Ended September 30,	
	2010	2009	2010	2009
Income tax expense	\$ 71	\$ 17	\$ 208	\$ 446
Effective income tax rate	14.9%	0.5%	13.0%	4.6%

Income tax expense for the three- and nine-month periods ended September 30, 2010 and 2009 was primarily due to state taxes as the Company and its subsidiaries file separate income tax returns in numerous state and local jurisdictions.

There have been no material changes to the balance of unrecognized tax benefits reported at September 30, 2010. The Company does not anticipate a significant change to the total amount of unrecognized tax benefits within the next 12 months.

## 12. SEGMENT INFORMATION:

The accounting policies of the segments are described in Note 1 of the Company's audited consolidated financial statements in its Annual Report on Form 10-K for the year ended December 31, 2009. During the three- and nine-month periods ended September 30, 2009, there was approximately \$1.8 million and \$3.4 million of intersegment revenue, respectively, and \$1.9 million and \$3.7 million of intersegment expense, respectively, related to the work the Company's Sales Services segment provided on behalf of the Product Commercialization Services (PC Services) segment to satisfy the settlement of its Product Commercialization Contract obligations (see Note 9 to the interim financial statements). Corporate charges are allocated to each of the operating segments on the basis of total salary costs. Corporate charges include corporate headquarters costs and certain depreciation charges. Certain corporate capital expenditures have not been allocated from the Sales Services segment to the other reporting segments since it is impracticable to do so.

	<u>Sales Services</u>	<u>Marketing Services</u>	<u>PC Services</u>	<u>Eliminations</u>	<u>Consolidated</u>
Three months ended September 30, 2010:					
Revenue	\$ 33,292	\$ 2,680	\$ -	\$ -	\$ 35,972
Operating income (loss)	\$ 627	\$ (207)	\$ -	\$ -	\$ 420
Capital expenditures	\$ 512	\$ -	\$ -	\$ -	\$ 512
Depreciation expense	\$ 249	\$ 12	\$ -	\$ -	\$ 261

Three months ended September 30, 2009:					
Revenue	\$ 17,800	\$ 3,683	\$ -	\$ (1,840)	\$ 19,643
Operating (loss) income	\$ (4,038)	\$ 497	\$ -	\$ 65	\$ (3,476)
Capital expenditures	\$ 211	\$ 231	\$ -	\$ -	\$ 442
Depreciation expense	\$ 250	\$ 19	\$ -	\$ -	\$ 269

	<u>Sales Services</u>	<u>Marketing Services</u>	<u>PC Services</u>	<u>Eliminations</u>	<u>Consolidated</u>
Nine months ended September 30, 2010:					
Revenue	\$ 91,937	\$ 8,015	\$ -	\$ -	\$ 99,952
Operating loss	\$ (1,247)	\$ (484)	\$ -	\$ -	\$ (1,731)
Capital expenditures	\$ 1,536	\$ -	\$ -	\$ -	\$ 1,536
Depreciation expense	\$ 729	\$ 44	\$ -	\$ -	\$ 773

Nine months ended September 30, 2009:					
Revenue	\$ 52,230	\$ 8,485	\$ -	\$ (3,403)	\$ 57,312
Operating (loss) income	\$ (12,047)	\$ (161)	\$ 2,020	\$ 300	\$ (9,888)
Capital expenditures	\$ 211	\$ 399	\$ -	\$ -	\$ 610
Depreciation expense	\$ 940	\$ 67	\$ 11	\$ -	\$ 1,018

### 13. DISCONTINUED OPERATIONS:

On July 19, 2010, the Board approved closing the TVG business unit. The Company notified employees and issued a press release announcing this decision on July 20, 2010. The decision to take this action resulted from an extensive evaluation of the TVG business in the context of the Company's strategy, which is to focus on outsourced promotional services targeted to healthcare providers, as well as TVG's consistently declining revenues over recent years and the shrinking market in which TVG operates. The Company completed the closure of the TVG operations during the quarter ended September 30, 2010, including the completion of all active customer contracts. The interim financial statements reflect the presentation of TVG as a discontinued operation for the three- and nine-month periods ending September 30, 2010 and 2009. A summary of the exit and disposal costs recognized within Loss from Discontinued Operations in the Condensed Consolidated Statements of Operations for the three- and nine-month periods ended September 30, 2010 are as follows:

Non-cash charges	
Asset impairments (1)	\$ 575
Cash charges	
Lease-related charges	520
Severance charges	936
Other charges	6
Total charges	<u>\$ 2,037</u>

- (1) Asset impairments represent unamortized leasehold improvements and furniture that were written off as of September 30, 2010.

A rollforward of the liabilities recognized in the Condensed Consolidated Balance Sheet as of September 30, 2010 is as follows:

Accrued liability as of December 31, 2009	\$	-
Add: Costs incurred, excluding non-cash charges		1,462
Less: Cash payments		(579)
Accrued liability as of September 30, 2010 (1)	<u>\$</u>	<u>883</u>

- (1) Accrued liability at September 30, 2010 consists of approximately \$0.4 million of severance and employee related charges recorded as a current liability within accrued salary and bonus, and lease-related charges of approximately \$0.3 million recorded as a current liability within other accrued expenses and \$0.2 million recorded within long-term liabilities.

The table below presents the significant components of TVG's results included in Loss from Discontinued Operations in the Condensed Consolidated Statements of Operations for the three- and nine-month periods ended September 30, 2010 and 2009, respectively.

	Three Months Ended September 30,		Nine Months Ended September 30,	
	2010	2009	2010	2009
Revenue, net	\$ 1,317	\$ 1,398	\$ 3,232	\$ 3,551
Loss from discontinued operations, before income tax	(2,080)	(1,101)	(2,454)	(4,955)
Provision for income tax	1	9	3	31
Loss from discontinued operations, net of tax	<u>\$ (2,081)</u>	<u>\$ (1,110)</u>	<u>\$ (2,457)</u>	<u>\$ (4,986)</u>

The major classes of assets and liabilities included in the Condensed Consolidated Balance Sheets for TVG as of September 30, 2010 and December 31, 2009 are as follows:

	September 30, 2010	December 31, 2009
Current assets	\$ 194	\$ 812
Non-current assets	300	972
Total assets	<u>\$ 494</u>	<u>\$ 1,784</u>
Current liabilities	\$ 1,043	\$ 1,494
Non-current liabilities	1,978	1,925
Total liabilities	<u>\$ 3,021</u>	<u>\$ 3,419</u>

The table below represents cash flows from discontinued operations for the nine-month period ending September 30, 2010:

Cash flows from discontinued operations:	
Net cash used in operating activities	\$ (2,224)
Net cash used in investing activities	-
Net cash used in financing activities	-
Net cash used in discontinued operations	<u>\$ (2,224)</u>

#### **14. RELATED PARTY TRANSACTIONS:**

The Company entered into a consulting agreement (the "Agreement") with its founder and former Chairman of the Board, John P. Dugan. Mr. Dugan, who retired from the Board effective June 3, 2010, is the Company's largest stockholder beneficially owning approximately 34% of the outstanding common stock of PDI as of September 30, 2010.

The Agreement was executed on August 2, 2010 with an effective date of July 1, 2010, and shall continue for a period of thirty-six months. Pursuant to the Agreement, Mr. Dugan will serve as a consultant to the Company and provide consulting services to PDI including, but not limited to, corporate strategy, communications and other general advice (the "Services") upon request of the Company's Chief Executive Officer or the Board for a consulting fee of \$12,500 per month over the term of the Agreement.

The Agreement is terminable by the Company upon thirty days prior written notice to Mr. Dugan, and terminable by Mr. Dugan upon ten days prior written notice to the Company. The Agreement also contains certain confidentiality clauses as well as a non-compete clause that continues for a period of two years after the termination of the Agreement.

#### **15. SUBSEQUENT EVENTS:**

On November 3, 2010, the Company acquired 100% of the membership interest in Group DCA, LLC ("Group DCA"), a privately held interactive digital communications company serving the biopharmaceutical industry. Based in Parsippany, New Jersey, Group DCA leverages the strength of the Internet, multimedia, tablet PCs, dimensional direct mail and its proprietary software, DIAGRAM<sup>tm</sup>, to deliver non-personal selling solutions via interactive communications exchanges that accommodate the schedules of healthcare providers. Group DCA's proprietary software also yields meaningful response data that allows clients the opportunity to better understand the needs and opinions of their audiences and, in turn, the opportunity to market to their audiences more effectively. With the combination of PDI's traditional outsourced promotional services and Group DCA's e-detailing, patient education communications and other digital communications, the Company expects to be even better positioned to offer customers increased insight and greater engagement, resulting in more impactful messages being delivered to health care providers across multiple communication channels. As a result, the combined company should be better positioned to deliver integrated information to a broad range of healthcare providers.

In accordance with the purchase agreement, the Company made an initial cash payment of \$25 million, with up to an additional \$30 million payable from 2011 through 2013 based on Group DCA's achievement of certain performance targets from the date of acquisition through December 31, 2010, and each of the years ending December 31, 2011 and 2012.



## Item 2. Management's Discussion and Analysis of Financial Condition and Results of Operations

### FORWARD-LOOKING STATEMENTS

This report on Form 10-Q contains "forward-looking statements" within the meaning of Section 27A of the Securities Act of 1933, as amended (the Securities Act) and Section 21E of the Securities Exchange Act of 1934 (the Exchange Act). Statements that are not historical facts, including statements about our plans, objectives, beliefs and expectations, are forward-looking statements. Forward-looking statements include statements preceded by, followed by or that include the words "believes," "expects," "anticipates," "plans," "estimates," "intends," "projects," "should," "may," "will" or similar words and expressions. These forward-looking statements are contained throughout this Form 10-Q.

Forward-looking statements are only predictions and are not guarantees of future performance. These statements are based on current expectations and assumptions involving judgments about, among other things, future economic, competitive and market conditions and future business decisions, all of which are difficult or impossible to predict accurately and many of which are beyond our control. These statements are also affected by known and unknown risks, uncertainties and other factors that may cause our actual results to be materially different from those expressed or implied by any forward-looking statement. Many of these factors are beyond our ability to control or predict. Such factors include, but are not limited to, the following:

- The effects of the current worldwide economic and financial crisis;
- Changes in outsourcing trends or a reduction in promotional, marketing and sales expenditures in the pharmaceutical, biotechnology and life sciences industries;
- Our customer concentration risk in light of continued consolidation within the pharmaceutical industry and our current business development opportunities;
- Early termination of a significant services contract or the loss of one or more of our significant customers or a material reduction in service revenues from such customers;
- Our ability to obtain additional funds in order to implement our strategic plans;
- Our ability to successfully identify, complete and integrate any future acquisitions and the effects of any such acquisitions on our ongoing business;
- Our ability to meet performance goals in incentive-based arrangements with customers;
- Competition in our industry;
- Continued consolidation within the pharmaceutical and biopharmaceutical industries;
- Our ability to attract and retain qualified sales representatives and other key employees and management personnel;
- Product liability claims against us;
- Failure to comply with laws and regulations or changes to such laws and regulations by us, our industry or our customers;
- The sufficiency of our insurance and self-insurance reserves to cover future liabilities;
- Our ability to successfully develop and generate sufficient revenue from product commercialization opportunities;
- Failure of third-party service providers to perform their obligations to us;
- Our ability to increase our revenues and successfully manage the size of our operations;
- Volatility of our stock price and fluctuations in our quarterly revenues and earnings;
- Our ability to sublease the unused office space in Saddle River, New Jersey and Dresher, Pennsylvania;
- Failure of, or significant interruption to, the operation of our information technology and communication systems; and
- The results of any future impairment testing for goodwill and other intangible assets.

Please see Part II – Item 1A – "Risk Factors" of this Quarterly Report on Form 10-Q and Part I – Item 1A – "Risk Factors" in our Annual Report on Form 10-K for the year ended December 31, 2009, as well as other documents we file with the United States Securities and Exchange Commission (SEC) from time-to-time, for other important factors that could cause our actual results to differ materially from our current expectations as expressed in the forward-looking statements discussed in this Form 10-Q. Because of these and other risks, uncertainties and assumptions, you should not place undue reliance on these forward-looking statements. In addition, these statements speak only as of the date of the report in which they are set forth and, except as may be required by law, we undertake no obligation to revise or update publicly any forward-looking statements for any reason.

### OVERVIEW

We are a leading provider of outsourced promotional services in the United States to pharmaceutical and other healthcare companies. Additionally, we provide physician interaction programs to the same customer base. Our services offer customers a range of promotional options for the commercialization of their products throughout those products' lifecycles, from development through maturity. We provide these services through three business segments: Sales Services (providing teams of sales representatives on a dedicated or shared basis); Marketing Services (providing peer-oriented programs and related services); and PC Services—that are described in greater detail below under the caption *Description of Reporting Segments*.

## PDI, Inc.

Our business depends in large part on demand from the pharmaceutical and healthcare industries for outsourced promotional services. In recent years, this demand has been adversely impacted by certain industry-wide factors affecting pharmaceutical and other healthcare companies, including, among other things, pressures on pricing and access, successful challenges to intellectual property rights (including the introduction of competitive generic products), a strict regulatory environment and decreased pipeline productivity. Over the past several years, there has been a slow-down in the rate of approval of new products by the Food and Drug Administration (FDA) and this trend may continue. Additionally, a number of pharmaceutical companies have made changes to their commercial models by reducing the number of sales representatives employed internally and through outside organizations like us. A very significant portion of our revenue is derived from our sales force arrangements with large pharmaceutical companies, and we have therefore been significantly impacted by cost control measures implemented by these companies, including a substantial reduction in the number of sales representatives deployed compared to our sales force levels several years ago. These trends culminated in the expiration or termination of a number of our significant sales force contracts during the past three years, which resulted in a significant decrease in our revenue. This reduction in demand for outsourced pharmaceutical sales and marketing services has been further exacerbated by the recent economic and financial crisis occurring worldwide. For example, during 2009, certain Marketing Services customers delayed the implementation or reduced the scope of a number of marketing initiatives. In addition to fluctuations in customer demand, we continue to experience a high degree of customer concentration, and this trend may continue as a result of recent and continuing consolidation within the pharmaceutical industry. If companies in the healthcare industry significantly reduce their promotional, marketing and sales expenditures or significantly reduce or eliminate the role of sales representatives in the promotion of their products, our business, financial condition and results of operations would be materially and adversely affected.

On July 20, 2010, we announced our intent to exit the marketing research business currently conducted by our TVG Marketing Research & Consulting (“TVG”) business unit. Changes in the healthcare industry, including various mergers and acquisitions as well as healthcare reform, have resulted in a significant decrease in demand for the market research services our TVG business unit provided. We completed our exit from the TVG business by the end of our third fiscal quarter, September 30, 2010. See Note 13 to the interim financial statements for additional details.

While we recognize that there is currently significant volatility in the markets in which we provide services, we believe there are opportunities for growth in our Sales Services and Marketing Services businesses, which provide our customers with the flexibility to successfully respond to a constantly changing market and a means of controlling costs through promotional outsourcing partnerships. In particular, we believe that the significant reduction in the number of pharmaceutical sales representatives within the industry during the past few years is placing increasing demands on our customers’ product portfolios and therefore we expect the market share penetration of outsourced sales organizations to increase in order to address these needs. We have recently intensified our focus on strengthening all aspects of the core outsourced pharmaceutical sales teams business that we believe will most favorably position PDI as the best-in-class outsourced promotional services organization in the United States. We believe our focus has led to the significant level of new business wins we have experienced through the first nine months of 2010. In addition, we continue to diligently evaluate the risks and rewards of opportunities within our PC Services segment as they arise, while enhancing future value-added service offerings, as well as continue to evaluate acquisitions that will enhance our current service offerings and provide new business opportunities.

## DESCRIPTION OF REPORTING SEGMENTS

For the quarter ended September 30, 2010, our three reporting segments were as follows:

- Sales Services, which is comprised of the following business units:
  - Dedicated Sales Teams; and
  - Shared Sales Teams.
- Marketing Services, which is comprised of the following business unit:
  - Pharmakon.
- Product Commercialization (PC) Services.

Selected financial information for each of these segments is contained in Note 12 to the interim financial statements and in the discussion under the caption *Consolidated Results of Operations*.

### *Nature of Contracts by Segment*

#### *Sales Services*

Contracts within our Sales Services business segment consist primarily of detailing agreements and are nearly all fee-for-service arrangements. The term of these contracts is typically between one and two years. On occasion, certain contracts have terms that are modestly shorter or longer due to the seasonal nature of the products or at the request of the customer. All agreements, whether or not specifically provided for by terms within the contract, may be renewed or extended upon mutual agreement of the parties as to revised terms for provisions such as pricing, penalties, incentives and performance metrics.

## **PDI, Inc.**

The majority of our Sales Services contracts are terminable by the customer without cause upon 30 days' to 90 days' prior written notice. Additionally, certain contracts include provisions mandating that such notice may not be provided prior to a pre-determined future date and also provide for termination payments if the customer terminates the agreement without cause. Typically, however, the total compensation provided by minimum service periods (otherwise referred to as minimum purchase obligations) and termination payments within any individual agreement will not fully offset the revenue we would have earned from fully executing the contract or the costs we may incur as a result of its early termination. The loss or termination of multiple Sales Services contracts could have a material adverse effect on our financial condition, results of operations and cash flow.

Our Sales Services contracts generally include standard mutual representations and warranties as well as mutual confidentiality and indemnification provisions, including product liability indemnification for our protection. Most of our contracts also include exclusivity provisions limiting our ability to promote competing products during the contract service period unless consent has been provided by the customer, and may also require the personnel we utilize to be dedicated exclusively to promoting the customer's product for the term of the contract.

Some of our contracts, including contracts with significant customers of ours, may contain performance benchmarks requiring adherence to certain call plan metrics, such as a minimum amount of detailing activity to certain physician targets within a specified time period. Our failure to meet these benchmarks may result in specific financial penalties for us such as a reduction in our program management fee on our dedicated sales agreements, or a discount on the fee we are permitted to charge per detail on our shared sales agreements. Conversely, these same agreements generally include incentive payments that can be earned if our promotional activities generate results that meet or exceed agreed-upon performance targets, both related to call plan adherence as well as increases in the number of prescriptions written by physician targets.

All of our contracts provide for certain reimbursable out-of-pocket expenses such as travel, meals and entertainment or product sample distribution costs, for which we are reimbursed at cost by our customers. Certain contracts may also provide for reimbursement of other types of expenses depending upon the type of services we are providing to the customer."

### *Marketing Services*

Our Marketing Services segment, comprised of our Pharmakon business unit, enters into and performs contracts that generally take the form of either master service agreements with a term of one to three years, or contracts specifically related to particular projects with terms equal to the duration of the project (typically two to six months). These contracts include standard representations and warranties as well as confidentiality and indemnification obligations and are generally terminable by the customer for any reason. Upon termination, the customer is generally responsible for payment of all work completed to date, plus the cost of any nonrefundable commitments made by us on behalf of the customer. There is significant customer concentration in our Pharmakon business, and the loss or termination of one or more of Pharmakon's large master service agreements could have a material adverse effect on our financial condition, results of operations or cash flows. As disclosed in Note 13 to the interim financial statements, we exited the market research business and ceased operations of TVG as of September 30, 2010.

### *PC Services*

In March 2008, we announced a strategic initiative to identify and execute on opportunities to enter into arrangements with pharmaceutical companies to provide sales and marketing support services and potentially limited capital in connection with the promotion of pharmaceutical products in exchange for a percentage of product sales above a certain threshold amount. In April 2008, we entered into a contract under our product commercialization initiative with Novartis. On April 22, 2009, we announced the termination of this agreement with Novartis. See Note 9 to the interim financial statements for additional information relating to the agreement. Although we are not currently a party to any product commercialization agreements, we continue to evaluate potential opportunities within this segment on a very selective and opportunistic basis and may pursue additional opportunities in the future to the extent we are able to mitigate certain risks relating to the investment of our resources.

## CONSOLIDATED RESULTS OF OPERATIONS

The following table sets forth, for the periods indicated, certain statements of operations data as a percentage of revenue, net (Sales). The trends illustrated in this table may not be indicative of future results.

	Three Months Ended September 30,		Nine Months Ended September 30,	
	2010	2009	2010	2009
Revenue, net	100.0%	100.0%	100.0%	100.0%
Cost of services	76.4%	67.7%	77.2%	69.7%
Gross profit	23.6%	32.3%	22.8%	30.3%
Compensation expense	12.6%	22.1%	13.5%	24.1%
Other selling, general and administrative expenses	9.9%	21.7%	10.4%	21.3%
Facilities realignment	0.0%	6.2%	0.6%	2.1%
Total operating expenses	22.4%	50.0%	24.5%	47.6%
Operating income (loss)	1.2%	(17.7%)	(1.7%)	(17.3%)
Other income, net	0.2%	0.2%	0.1%	0.4%
Income (loss) from continuing operations before income tax	1.3%	(17.5%)	(1.6%)	(16.9%)
Provision for income tax	0.2%	0.1%	0.2%	0.8%
Income (loss) from continuing operations	1.1%	(17.6%)	(1.8%)	(17.7%)
Loss from discontinued operations, net of tax	(5.8%)	(5.7%)	(2.5%)	(8.7%)
Net loss	(4.7%)	(23.2%)	(4.3%)	(26.4%)

### Closure of TVG Marketing Research & Consulting

On July 19, 2010, our Board approved closing our TVG business unit. We notified employees and issued a press release announcing the decision on July 20, 2010. The decision to take this action resulted from an extensive evaluation of the TVG business as part of the our corporate strategy, which is to focus on outsourced promotional services targeted to healthcare providers, as well as TVG's consistently declining revenues over recent years and our belief that the market in which TVG operates continues to shrink. We completed our exit from the TVG business during the quarter ended September 30, 2010, and the interim financial statements present TVG as a discontinued operation for the three- and nine-month periods ending September 30, 2010 and 2009, respectively.

The table below presents the significant components of TVG's results included in Loss from Discontinued Operations on the Condensed Consolidated Statements of Operations for the three- and nine-month periods ended September 30, 2010 and 2009, respectively.

	Three Months Ended September 30,		Nine Months Ended September 30,	
	2010	2009	2010	2009
Revenue, net	\$ 1,317	\$ 1,398	\$ 3,232	\$ 3,551
Loss from discontinued operations, before income tax	(2,080)	(1,101)	(2,454)	(4,955)
Provision for income tax	1	9	3	31
Loss from discontinued operations, net of tax	\$ (2,081)	\$ (1,110)	\$ (2,457)	\$ (4,986)

## Results of Continuing Operations for the Quarter Ended September 30, 2010 Compared to the Quarter Ended September 30, 2009

### Revenue, net (in thousands)

	Three Months Ended September 30,		Change (\$)	Change (%)
	2010	2009		
Sales Services	\$ 33,292	\$ 17,800	\$ 15,492	87.0%
Marketing Services	2,680	3,683	(1,003)	(27.2%)
PC Services	-	-	-	-
Eliminations	-	(1,840)	1,840	(100.0%)
<b>Total</b>	<b>\$ 35,972</b>	<b>\$ 19,643</b>	<b>\$ 16,329</b>	<b>83.1%</b>

Consolidated revenue, net for the quarter ended September 30, 2010 increased by \$16.3 million, or 83.1%, to \$36.0 million, compared to the quarter ended September 30, 2009. This increase was primarily attributable to new business wins in our Sales Services segment and was partially offset by a decrease in our Marketing Services segment revenue.

Revenue, net in our Sales Services segment for the quarter ended September 30, 2010 increased by \$15.5 million, or 87.0%, to \$33.3 million, compared to the quarter ended September 30, 2009. The increase in Sales Services revenue, net was primarily due to 2010 business wins totaling approximately \$23.1 million, and was partially offset by a reduction in revenue from the expiration of existing contracts of approximately \$6.5 million, lower pass through costs of \$0.7 million, a decrease in revenue from our continuing (or renewal) contracts of \$0.3 million and lower performance fees of \$0.1 million.

Revenue, net in the Marketing Services segment for the quarter ended September 30, 2010 decreased by \$1.0 million, or 27.2%, to \$2.7 million, compared to the quarter ended September 30, 2009. Revenue from our Pharmakon business unit decreased approximately \$1.2 million compared to the quarter ended September 30, 2009. Pharmakon's decrease in revenue, net was the result of a \$0.5 million reduction in program revenue, a decrease in program attendee revenue of \$0.4 million, and a decrease in direct mail campaign revenue of \$0.3 million. The decrease at Pharmakon was partially offset by revenue of approximately \$0.2 million from PDI Voice, our new call center launched in 2010.

There was no revenue, net in the PC Services segment for the quarters ended September 30, 2010 and 2009, respectively, as there were no ongoing product commercialization activities during either period.

### Cost of services (in thousands)

	Three Months Ended September 30,		Change (\$)	Change (%)
	2010	2009		
Sales Services	\$ 25,955	\$ 13,453	\$ 12,502	92.9%
Marketing Services	1,534	1,747	(213)	(12.2%)
PC Services	-	-	-	-
Eliminations	-	(1,905)	1,905	(100.0%)
<b>Total</b>	<b>\$ 27,489</b>	<b>\$ 13,295</b>	<b>\$ 14,194</b>	<b>106.8%</b>

Consolidated cost of services for the quarter ended September 30, 2010 increased by \$14.2 million, or 106.8%, to \$27.5 million, compared to the quarter ended September 30, 2009. This increase was due to higher program expenses in our Sales Services segment in support of the increased revenues discussed above and was partially offset by lower program expenses in our Marketing Services segment due to the decrease in revenues discussed above.

Cost of services in our Sales Services segment for the quarter ended September 30, 2010 increased by \$12.5 million, or 92.9%, to \$26.0 million, compared to the quarter ended September 30, 2009. This increase is directly attributable to the increase in Sales Services engagements, which requires a significant increase in headcount in order to deliver the additional services. The higher headcount resulted in comparable increases in costs related to: recruiting, hiring and training new employees; employee compensation; employee-related benefits; automobile lease expense; and reimbursable travel expenses such as mileage and gas.

Cost of services in our Marketing Services segment for the quarter ended September 30, 2010 decreased by \$0.2 million, or 12.2%, to \$1.5 million, compared to the quarter ended September 30, 2009. A reduction of \$0.5 million in costs of services at our Pharmakon business unit was directly attributable to decreases in the number of programs/meetings executed, program attendance and the number of direct mail campaigns performed during the quarter ended September 30, 2010 as compared to the period ended September 30, 2009. This decrease was partially offset by approximately \$0.3 million of expenses incurred by PDI Voice during the current quarter related to program execution.

There was no cost of services in the PC Services segment for the quarters ended September 30, 2010 and 2009, respectively, as there were no ongoing product commercialization activities during either period.

*Gross profit (in thousands)*

Three Months Ended September 30,	Sales Services	% of Sales	Marketing Services	% of Sales	PC Services	% of Sales	Eliminations	% of Sales	Total	% of Sales
2010	\$ 7,337	22.0%	\$ 1,146	42.8%	\$ -	-	\$ -	0.0%	\$ 8,483	23.6%
2009	4,347	24.4%	1,936	52.6%	-	-	65	-3.5%	6,348	32.3%
Change	<u>\$ 2,990</u>		<u>\$ (790)</u>		<u>\$ -</u>		<u>\$ (65)</u>		<u>\$ 2,135</u>	

Consolidated gross profit for the quarter ended September 30, 2010 increased by \$2.1 million, or 33.7%, to \$8.5 million, compared to the quarter ended September 30, 2009. Consolidated gross profit as a percentage of Sales, or gross profit percentage, decreased to 23.6% for the quarter ended September 30, 2010, from 32.3% in the quarter ended September 30, 2009. The 8.8% decrease was primarily attributable to the revenue mix during the two periods as our higher margin Marketing Services segment comprised a smaller percentage of total revenue, net for the quarter ended September 30, 2010 compared to the quarter ended September 30, 2009.

The gross profit percentage in our Sales Services segment for the quarter ended September 30, 2010 decreased to 22.0%, from 24.4% in the quarter ended September 30, 2009. The decrease is primarily the result of a higher percentage of segment revenue coming from our Dedicated Sales Teams business unit, which has lower margins than our Shared Sales Teams business unit, for the quarter ended September 30, 2010 as compared to the quarter ended September 30, 2009.

The gross profit percentage in our Marketing Services segment for the quarter ended September 30, 2010 decreased to 42.8%, from 52.6% in the quarter ended September 30, 2009. This decrease was primarily attributable to start-up costs, and consequent negative effect on gross profit associated with the launch of PDI Voice, which was being utilized to support the delivery of services from the Pharmakon business unit.

There was no gross profit in our PC Services segment for the quarters ended September 30, 2010 and September 30, 2009.

*Compensation expense (in thousands)*

Three Months Ended September 30,	Sales Services	% of Sales	Marketing Services	% of Sales	PC Services	% of Sales	Total	% of Sales
2010	\$ 3,623	10.9%	\$ 895	33.4%	\$ -	-	\$ 4,518	12.6%
2009	3,563	20.0%	769	20.9%	-	-	4,332	22.1%
Change	<u>\$ 60</u>		<u>\$ 126</u>		<u>\$ -</u>		<u>\$ 186</u>	

Consolidated compensation expense for the quarter ended September 30, 2010 increased by \$0.2 million, to \$4.5 million, compared to the quarter ended September 30, 2009. As a percentage of Sales, consolidated compensation expense decreased to 12.6% for the quarter ended September 30, 2010, from 22.1% for the quarter ended September 30, 2009. This decrease is primarily due to an increase in consolidated revenue on a year-over-year basis.

Compensation expense in our Sales Services segment for the quarters ended September 30, 2010 and September 30, 2009 was approximately \$3.6 million in both periods. As a percentage of segment revenue, compensation expense decreased 9.1%, to 10.9% for the quarter ended September 30, 2010, from 20.0% for the quarter ended September 30, 2009. The decline in segment compensation expense as a percent of segment revenue was primarily driven by the significant increase in segment revenue in 2010.

Compensation expense in our Marketing Services segment for the quarter ended September 30, 2010 increased by \$0.1 million, to \$0.9 million, compared to the quarter ended September 30, 2009. The increase in segment compensation expense is primarily attributable to the launch of PDI Voice in the segment in 2010. As a percentage of segment revenue, compensation expense increased 12.5%, to 33.4% for the quarter ended September 30, 2010, from 20.9% for the quarter ended September 30, 2009. The increase in segment compensation expense as a percent of segment revenue was due to a decrease in revenue at Pharmakon as well as the launch of PDI Voice.

There were no corporate costs allocated to our PC Services segment for the quarters ended September 30, 2010 and 2009, as there were no ongoing product commercialization activities during either period.

*Other selling, general and administrative expenses (in thousands)*

Three Months Ended September 30,	Sales Services	% of Sales	Marketing Services	% of Sales	PC Services	% of Sales	Total	% of Sales
2010	\$ 3,087	9.3%	\$ 458	17.1%	\$ -	-	\$ 3,545	9.9%
2009	3,782	21.2%	490	13.3%	-	-	4,272	21.7%
Change	<u>\$ (695)</u>		<u>\$ (32)</u>		<u>\$ -</u>		<u>\$ (727)</u>	

Consolidated other selling, general and administrative expenses for the quarter ended September 30, 2010 decreased by \$0.7 million, to \$3.5 million, compared to the quarter ended September 30, 2009. As a percentage of Sales, consolidated other selling, general and administrative expenses decreased to 9.9% for the quarter ended September 30, 2010, from 21.7% in the quarter ended September 30, 2009. This decrease was due to lower other selling, general and administrative expenses overall and a significant increase in consolidated revenue.

Other selling, general and administrative expenses in our Sales Services segment for the quarter ended September 30, 2010 decreased by \$0.7 million, to \$3.1 million, compared to the quarter ended September 30, 2009. As a percentage of segment revenue, other selling, general and administrative expenses decreased 11.9% to 9.3% for the quarter ended September 30, 2010, from 21.2% in the quarter ended September 30, 2009. This decrease is primarily attributable to the \$0.6 million savings in allocated corporate costs as a result of the 2009 corporate facilities realignment as well as significantly higher segment revenue in 2010.

Other selling, general and administrative expenses in our Marketing Services segment for the quarters ended September 30, 2010 and September 30, 2009 remained essentially flat at \$0.5 million in each period. As a percentage of segment revenue, other selling, general and administrative expenses increased 3.8%, to 17.1% for the quarter ended September 30, 2010, from 13.3% in the quarter ended September 30, 2009 due to lower revenues in our Pharmakon business unit.

There were no corporate costs allocated to our PC Services segment for the quarters ended September 30, 2010 and 2009, as there were no ongoing activities from this segment during either period.

*Facilities realignment costs*

There were no facility realignment charges for the quarter ended September 30, 2010. For the quarter ended September 30, 2009, the Sales Services segment incurred charges of approximately \$0.8 million related to office space in Saddle River and approximately \$0.4 million related to the impairment of fixed assets associated with the office space.

*Operating income (loss)*

We had operating income of \$0.4 million and an operating loss of \$3.5 million for the quarters ended September 30, 2010 and 2009, respectively. This \$3.9 million increase in operating income was primarily due to the increase in Sales Services revenue and the positive impact of our 2009 cost reduction initiatives.

*Provision for income tax*

The federal and state corporate income tax expense was approximately \$71,000 for the quarter ended September 30, 2010, compared to income tax expense of \$17,000 for the quarter ended September 30, 2009. Income tax expense for the quarters ended September 30, 2010 and September 30, 2009 was primarily due to state and local taxes as we and our subsidiaries file separate income tax returns in numerous state and local jurisdictions.

**Results of Continuing Operations for the Nine Months Ended September 30, 2010 Compared to the Nine Months Ended September 30, 2009**

*Revenue, net (in thousands)*

	Nine Months Ended September 30,		Change (\$)	Change (%)
	2010	2009		
Sales Services	\$ 91,937	\$ 52,230	\$ 39,707	76.0%
Marketing Services	8,015	8,485	(470)	(5.5%)
PC Services	-	-	-	-
Eliminations	-	(3,403)	3,403	(100.0%)
Total	<u>\$ 99,952</u>	<u>\$ 57,312</u>	<u>\$ 42,640</u>	<u>74.4%</u>

Consolidated revenue, net for the nine months ended September 30, 2010 increased by \$42.6 million, or 74.4%, to \$100.0 million, compared to the nine months ended September 30, 2009. This increase was primarily attributable to new business wins in our Sales Services segment, and was slightly offset by a decrease in our Marketing Services segment revenue.

Revenue, net in our Sales Services segment for the nine months ended September 30, 2010 increased by \$39.7 million, or 76.0%, to \$91.9 million, compared to the nine months ended September 30, 2009. The increase in Sales Services revenue, net was primarily due to 2010 business wins totaling approximately \$50.6 million, an increase in revenue from our continuing (or renewal) contracts of \$5.0 million, and higher performance fees of \$0.6 million, and was partially offset by a reduction in revenue from the expiration of existing contracts of approximately \$15.9 million and lower pass through costs of \$0.6 million.

Revenue, net in our Marketing Services segment for the nine months ended September 30, 2010 decreased by \$0.5 million, or 5.5%, to \$8.0 million, compared to the nine months ended September 30, 2009. This decrease was attributable to lower revenue in our Pharmakon business unit of \$0.5 million due to reductions in the number of programs/meetings executed and direct mail campaigns performed. Additionally, PDI Voice contributed approximately \$0.4 million of revenue in 2010, which was offset by the 2009 closing of our VIM (“Vital Issues in Medicine”) business unit.

There was no revenue, net in the PC Services segment for the nine months ended September 30, 2010 and 2009, respectively, as there were no ongoing product commercialization activities during either period.

*Cost of services (in thousands)*

	Nine Months Ended September 30,		Change (\$)	Change (%)
	2010	2009		
Sales Services	\$ 72,454	\$ 41,922	\$ 30,532	72.8%
Marketing Services	4,755	4,186	569	13.6%
PC Services	-	(2,486)	2,486	(100.0%)
Eliminations	-	(3,703)	3,703	(100.0%)
Total	\$ 77,209	\$ 39,919	\$ 37,290	93.4%

Consolidated cost of services for the nine months ended September 30, 2010 increased by \$37.3 million, or 93.4%, to \$77.2 million, compared to the nine months ended September 30, 2009. This increase was due to higher program expenses in our Sales Services segment in support of the increased revenues discussed above, as well as higher program expenses in our Marketing Services segment.

Cost of services in our Sales Services segment for the nine months ended September 30, 2010 increased by \$30.5 million, or 72.8%, to \$72.5 million, compared to the nine months ended September 30, 2009. This is directly attributable to the increase in Sales Services engagements, which requires a significant increase in headcount in order to deliver the additional services. The higher headcount resulted in comparable increases in costs such as: the recruitment, hiring and training of new employees; employee compensation; employee-related benefits; automobile lease expense; and reimbursable travel expenses such as mileage and gas.

Cost of services in our Marketing Services segment for the nine months ended September 30, 2010 increased by \$0.6 million, or 13.6%, to \$4.8 million, compared to the nine months ended September 30, 2009. This increase resulted from the 2010 launch of PDI Voice, our new Call Center, which incurred approximately \$1.2 million of expenses during the nine months ended September 30, 2010, related to program execution. Offsetting this increase was a decrease in costs of services at our Pharmakon business unit of approximately \$0.5 million, which was directly attributable to the decrease in the number of programs/meetings executed during the nine months ended September 30, 2010, and the closing of our VIM business unit in 2009.

There was no cost of services in the PC Services segment for the nine months ended September 30, 2010. During the nine months ended September 30, 2009, the segment recorded a \$2.5 million credit due to the reversal of the excess contract loss accrual recognized in 2008 for the termination of the PC Services agreement.

*Gross profit (in thousands)*

Nine Months Ended September 30,	Sales Services	% of Sales	Marketing Services	% of Sales	PC Services	% of Sales	Eliminations	% of Sales	Total	% of Sales
2010	\$ 19,483	21.2%	\$ 3,260	40.7%	\$ -	-	\$ -	0.0%	\$ 22,743	22.8%
2009	10,308	19.7%	4,299	50.7%	2,486	-	300	8.8%	17,393	30.3%
Change	\$ 9,175		\$ (1,039)		\$ (2,486)		\$ (300)		\$ 5,350	

Consolidated gross profit for the nine months ended September 30, 2010 increased by \$5.4 million, or 30.8%, to \$22.7 million, compared to the nine months ended September 30, 2009. The consolidated gross profit percentage decreased 7.5%, to 22.8%





for the nine months ended September 30, 2010, from 30.3% in the nine months ended September 30, 2009. The nine months ended September 30, 2009 benefited from positive gross profit of approximately \$2.8 million due to the reversal of the excess contract loss accrual recognized in 2008 for the termination of the Product Commercialization agreement. Excluding the impact of the reversal of excess contract loss accrual consolidated gross profit percentage was comparable for the nine months ended September 30, 2010 and 2009.

The gross profit percentage in our Sales Services segment for the nine months ended September 30, 2010 increased slightly to 21.2%, from 19.7% for the nine months ended September 30, 2009. The increase is primarily the result of higher gross profit from new engagements that began during the first nine months of 2010 when compared to engagements that expired or were terminated during or subsequent to the third quarter of 2009. This is attributable to lower variable costs on the 2010 engagements such as fuel and mileage reimbursements, insurance and healthcare costs, and certain efficiencies related to the management of our Shared Sales reps.

The gross profit percentage in our Marketing Services segment for the nine months ended September 30, 2010 decreased to 40.7%, from 50.7% in the nine months ended September 30, 2009. This decrease was primarily attributable to the negative gross profit associated with the startup of PDI Voice while the gross profit in our Pharmakon business unit remained flat when comparing the nine-month periods.

There was no gross profit in our PC Services segment for the nine months ended September 30, 2010. During the nine months ended September 30, 2009, the PC services segment recorded a credit of \$2.5 million due to the reversal of excess contract loss accrual recognized during 2008.

*Compensation expense (in thousands)*

Nine Months Ended September 30,	Sales Services	% of Sales	Marketing Services	% of Sales	PC Services	% of Sales	Total	% of Sales
2010	\$ 11,055	12.0%	\$ 2,426	30.3%	\$ -	-	\$ 13,481	13.5%
2009	11,138	21.3%	2,409	28.4%	293	-	13,840	24.1%
Change	<u>\$ (83)</u>		<u>\$ 17</u>		<u>\$ (293)</u>		<u>\$ (359)</u>	

Consolidated compensation expense for the nine months ended September 30, 2010 decreased by \$0.4 million, or 2.6%, to \$13.5 million, compared to the nine months ended September 30, 2009. As a percentage of consolidated revenue, consolidated compensation expense decreased 10.6%, to 13.5% for the nine months ended September 30, 2010, from 24.1% in the nine months ended September 30, 2009. The percentage decrease was primarily due to an increase in consolidated revenue.

Compensation expense in our Sales Services segment for the nine months ended September 30, 2010 and September 30, 2009 remained flat at approximately \$11.1 million. As a percentage of segment revenue, compensation expense decreased 9.3%, to 12.0% for the nine months ended September 30, 2010, from 21.3% for the nine months ended September 30, 2009. The decline in segment compensation expense as a percent of segment revenue was primarily driven by the significant increase in segment revenue in 2010.

Compensation expense in our Marketing Services segment for the nine months ended September 30, 2010 and September 30, 2009 remained flat at approximately \$2.4 million. As a percentage of segment revenue, segment compensation expense increased to 30.3% for the nine months ended September 30, 2010, from 28.4% in the nine months ended September 30, 2009. The increase in segment compensation expense as a percent of segment revenue was primarily due to a lower revenue on a year over year basis.

There was no compensation expense associated with the PC Services segment for the nine months ended September 30, 2010 as there were no ongoing product commercialization activities during this period. There was allocated compensation expense of approximately \$0.3 million to our PC Services segment for the nine months ended 2009.

*Other selling, general and administrative expenses (in thousands)*

Nine Months Ended September 30,	Sales Services	% of Sales	Marketing Services	% of Sales	PC Services	% of Sales	Total	% of Sales
2010	\$ 9,092	9.9%	\$ 1,318	16.4%	\$ -	-	\$ 10,410	10.4%
2009	10,179	19.5%	1,869	22.0%	173	-	12,221	21.3%
Change	<u>\$ (1,087)</u>		<u>\$ (551)</u>		<u>\$ (173)</u>		<u>\$ (1,811)</u>	

Consolidated other selling, general and administrative expenses for the nine months ended September 30, 2010 decreased by \$1.8 million, or 14.9%, to \$10.4 million, compared to the nine months ended September 30, 2009. As a percentage of consolidated

revenue, consolidated other selling, general and administrative expenses decreased 10.9%, to 10.4% for the nine months ended September 30, 2010, from 21.3% in the nine months ended September 30, 2009. This was primarily due to lower other selling, general and administrative expenses overall and an increase in consolidated revenue.

Other selling, general and administrative expenses in our Sales Services segment for the nine months ended September 30, 2010 decreased by \$1.1 million, to \$9.1 million, compared to the nine months ended September 30, 2009. As a percentage of segment revenue, other selling, general and administrative expenses decreased 9.6%, to 9.9% for the nine months ended September 30, 2010, from 19.5% in the nine months ended September 30, 2009. This decrease was primarily attributable to the significant increase in segment revenue as well as savings of \$1.5 million in allocated facility and depreciation costs as a result of the 2009 corporate facilities realignment.

Other selling, general and administrative expenses in our Marketing Services segment for the nine months ended September 30, 2010 decreased by \$0.6 million, to \$1.3 million, compared to the nine months ended September 30, 2009. As a percentage of segment revenue, other selling, general and administrative expenses decreased 5.6%, to 16.4% for the nine months ended September 30, 2010, from 22.0% in the nine months ended September 30, 2009. This decrease was primarily attributable to a reduction in amortization expense of \$0.7 million due to the write-down of intangible assets in 2009 and savings in allocated facility and depreciation costs as a result of the 2009 corporate facilities realignment, which were partially offset by costs incurred by our new call center.

There was no other selling, general and administrative expenses associated with the PC Services segment for the nine months ended September 30, 2010 as there were no ongoing product commercialization activities during this period. There was allocated other selling, general and administrative expenses of approximately \$0.2 million to our PC Services segment for the nine months ended 2009.

#### *Facilities realignment*

During the nine months ended September 30, 2010, our Sales Services segment incurred a charge of approximately \$0.6 million from adjustments in our assumptions regarding the ability to sublease unoccupied space on the third floor of our Saddle River, New Jersey facility due to continued adverse conditions in the real estate market. During the nine months ended September 30, 2009, our Sales Services segment incurred a charge of approximately \$0.8 million related to office space in Saddle River and approximately \$0.4 million related to the impairment of fixed assets associated with the office space.

#### *Operating loss*

We incurred an operating loss of \$1.7 million for the nine months ended September 30, 2010 as compared to an operating loss of \$9.9 million for the nine months ended September 30, 2009. This \$8.2 million reduction in operating loss was primarily due to an increase in Sales Services revenue and the positive impact of our 2009 cost reduction initiatives.

#### *Provision for income tax*

The federal and state corporate income tax expense was approximately \$0.2 million for the nine months ended September 30, 2010, compared to income tax expense of \$0.4 million for the nine months ended September 30, 2009. The effective tax rate for the nine months ended September 30, 2010 was 13.0% compared to an effective tax rate of 4.6% for the nine months ended September 30, 2009. Income tax expense for the nine months ended September 30, 2010 and September 30, 2009 was primarily due to state taxes as we and our subsidiaries file separate income tax returns in numerous state and local jurisdictions.

## **LIQUIDITY AND CAPITAL RESOURCES**

As of September 30, 2010, we had cash and cash equivalents and short-term investments of approximately \$83.5 million and working capital of \$66.2 million, compared to cash and cash equivalents and short-term investments of approximately \$72.6 million and working capital of approximately \$71.6 million at December 31, 2009. As of September 30, 2010, we had no commercial debt.

For the nine months ended September 30, 2010, net cash provided by operating activities was \$12.5 million, compared to \$18.9 million of net cash used in operating activities for the nine months ended September 30, 2009. The main components of cash provided by operating activities during the nine months ended September 30, 2010 were the increases in accrued salaries and bonus of \$3.4 million and other accrued expenses of \$3.8 million as well as the receipt of a \$3.3 million income tax refund. This was partially offset by the net loss of \$4.3 million. The main components of cash used in operating activities during the nine months ended September 30, 2009 were a net loss of \$15.1 million and a decrease in liabilities of \$9.9 million, partially offset by a reduction in accounts receivable of \$3.6 million.

As of September 30, 2010 and December 31, 2010, we had \$3.5 million of unbilled costs and accrued profits on contracts in progress. When services are performed in advance of billing, the value of such services is recorded as unbilled costs and

accrued profits on contracts in progress. Normally all unbilled costs and accrued profits are earned and billed within 12 months from the end of the respective period. As of September 30, 2010 and December 31, 2010, we had \$8.5 million and \$6.8 million of unearned contract revenue, respectively. When we bill clients for services before they have been completed, billed amounts are recorded as unearned contract revenue, and are recorded as income when earned.

For the nine months ended September 30, 2010, net cash used in investing activities was \$1.5 million compared to \$0.6 million of cash used in investing activities during the nine months ended September 30, 2009. We had approximately \$1.5 million of capital expenditures primarily for computer equipment and software during the nine months ended September 30, 2010, \$0.6 million of which had been accrued for in other accrued expenses as of December 31, 2009. All capital expenditures were funded out of available cash. For the nine months ended September 30, 2010, net cash used in financing activities represented shares of our stock that were delivered back to us and included in treasury stock for the payment of taxes resulting from the vesting of restricted stock.

Our revenue and profitability depend to a great extent on our relationships with a limited number of large pharmaceutical companies. For the nine months ended September 30, 2010, we had two customers that accounted for approximately 51.5% and 16.5% of our service revenue. We are likely to continue to experience a high degree of customer concentration, particularly if there is further consolidation within the pharmaceutical industry. The loss or significant reduction of business from any of our significant customers, or a decrease in demand for our services, could have a material adverse effect on our financial condition and results of operations. In addition, Shared Sales Teams' services to our second largest customer are seasonal in nature, occurring primarily in the winter season.

### ***Going Forward***

Our primary sources of liquidity are cash generated from our operations, available cash and cash equivalents and short-term investments. These sources of liquidity are needed to fund our working capital requirements and 2010 estimated capital expenditures of approximately \$2.0 million.

Although we expect to incur a net loss for the year ending December 31, 2010, we believe that our available cash and cash equivalents, short-term investments and expected cash flows generated from operations will be sufficient to meet our operating requirements beyond the next 12 months. However, we may require alternative forms of financing to achieve our strategic plans.

### Item 3. Quantitative and Qualitative Disclosures about Market Risk

Our market risks primarily consist of the impact of changes in the market value of certain of our investments. As of September 30, 2010, no material change had occurred in our market risks as disclosed in our Annual Report on Form 10-K for the year ended December 31, 2009 included in Item 7A. Quantitative and Qualitative Disclosures about Market Risk.

### Item 4. Controls and Procedures

#### Evaluation of disclosure controls and procedures

Our management, with the participation of our chief executive officer and chief financial officer, evaluated the effectiveness of our disclosure controls and procedures pursuant to Rule 13a-15 under the Securities Exchange Act of 1934 (the "Exchange Act") as of the end of the period covered by this Quarterly Report on Form 10-Q. In designing and evaluating the disclosure controls and procedures, management recognizes that any controls and procedures, no matter how well designed and operated, can provide only reasonable assurance of achieving the desired control objectives. In addition, management is required to apply its judgment in evaluating the benefits of possible disclosure controls and procedures relative to their costs to implement and maintain.

Based on our evaluation, our chief executive officer and chief financial officer concluded that our disclosure controls and procedures are designed at a reasonable assurance level and are effective to provide reasonable assurance that information we are required to disclose in reports that we file or submit under the Exchange Act is recorded, processed, summarized, and reported within the time periods specified in the SEC rules and forms, and that such information is accumulated and communicated to our management, including our chief executive officer and chief financial officer, as appropriate, to allow timely decisions regarding required disclosure.

#### Changes in internal controls

There has been no change in our internal control over financial reporting (as defined in Rule 13a-15(f) and 15d-15(f) under the Exchange Act) that occurred during the quarter covered by this report that has materially affected, or is reasonably likely to materially affect, our internal control over financial reporting.

## PART II. OTHER INFORMATION

### Item 1. Legal Proceedings

We are currently a party to legal proceedings incidental to our business. As required, we have accrued our estimate of the probable costs for the resolution of these claims. While management currently believes that the ultimate outcome of these proceedings, individually and in the aggregate, will not have a material adverse effect on our business, financial condition or results of operations, litigation is subject to inherent uncertainties. Were we to settle a proceeding for a material amount or were an unfavorable ruling to occur, there exists the possibility of a material adverse impact on our business, financial condition or results of operations. Legal fees are expensed as incurred.

### Item 1A. Risk Factors

Excluding the updates discussed below, there have been no other material changes to the risk factors discussed in Part I, "Item 1A. Risk Factors," in our Annual Report on Form 10-K for the year ended December 31, 2009 (Form 10-K). You should carefully consider the risks described in our Form 10-K, which could materially affect our business, financial condition or future results. The risks described in our Form 10-K are not the only risks we face. Additional risks and uncertainties not currently known to us or that we currently deem to be immaterial also may materially adversely affect our business, financial condition, and/or results of operations. If any of the risks actually occur, our business, financial condition, and/or results of operations could be negatively affected.

### **The majority of our revenue is derived from a very limited number of customers, the loss of any one of which could materially and adversely affect our financial condition and results of operations.**

Our revenue and profitability currently depend to a great extent on our relationships with a very limited number of large pharmaceutical companies. For the nine months ended September 30, 2010, our two largest customers from continuing operations accounted for approximately 51.5% and 16.5%, respectively, or a total of 68.0%, of our service revenue. For the year ended December 31, 2009, our two largest customers from continuing operations accounted for approximately 44.5% and 17.3%, or a total of 61.8%, of our service revenue. While we expect to continue gaining new business over the remainder of 2010, it is likely that our revenue and profitability will continue to be dependent on significant contracts with a very limited number of large pharmaceutical companies, and we may experience an even higher degree of customer concentration throughout the remainder of 2010 and beyond in light of continued consolidation within the pharmaceutical industry and current business development opportunities.

## PDI, Inc.

In order to continue increasing our revenues, we will need to maintain and grow business with our existing customers while attracting additional significant customers on an ongoing basis. Our failure to attract a sufficient number of new customers during a particular period, or our inability to replace the loss of or significant reduction in business from a major customer could have a material adverse effect on our business, financial condition and results of operations.

**Recently enacted health care reform legislation may increase our costs, impair our ability to match our pricing with any such increased costs, and therefore could materially and adversely affect our business, financial condition and results of operations.**

The Patient Protection and Affordable Care Act (“PPACA”) was signed into law on March 23, 2010. The PPACA was subsequently amended on March 30, 2010 by the Health Care and Education Reconciliation Act of 2010 (the “Reconciliation Act”). The PPACA and Reconciliation Act (collectively the “Act”) entail sweeping health care reforms with staggered effective dates from 2010 through 2018, and many provisions in the Act require the issuance of additional guidance from the U.S. Department of Labor, the Internal Revenue Service, the U.S. Department of Health & Human Services, and the states. This reform includes, but is not limited to: the implementation of a small business tax credit; required changes in the design of our healthcare policy including providing insurance coverage to part-time workers working thirty or more hours per week; “grandfathering” provisions for existing policies; state insurance exchanges; “pay or play” requirements; and a “Cadillac plan” excise tax. We are currently unable to determine the long-term impact of such legislation on our business. Since many provisions of the Act do not become operative until future years, we do not expect the Act to have a material adverse impact on our results of operations in 2010. However, health care reform as mandated and implemented under the Act and any future federal or state mandated health care reform could materially and adversely affect our financial position and results of operations by increasing our costs, hindering our ability to effectively match our cost of providing health insurance with our pricing and impeding our ability to attract and retain customers as well as potentially changing our business model or causing us to lose certain current competitive advantages.

**If our customers continue to experience increased competition from manufacturers of generic drugs, our business, financial condition and results of operations could be materially and adversely impacted.**

Our revenues depend on promotional, marketing and sales expenditures by companies in the pharmaceutical and biotechnology industries. Promotional, marketing and sales expenditures by pharmaceutical manufacturers have in the past been, and could in the future be, negatively impacted by the introduction of generic versions of branded medicines. This generic competition may occur upon the expiration or loss of patent protection, or in certain circumstances, upon the “at-risk” launch by a generic manufacturer of a generic version of a product we are commercializing. The timing or impact of generic competition cannot be accurately predicted by us or our customers and could cause our customers to introduce cost cutting initiatives that result in reduced demand for our outsourced pharmaceutical services, or lead to the early termination of existing contracts, and materially and adversely affect our business, financial position and results of operations.

**Integration of our acquired Group DCA business may be costly and may cause disruption to the existing business operations.**

In November 2010, we completed our acquisition of Group DCA. The successful integration of independent businesses like PDI and Group DCA is a complex, costly, and time-consuming process that, even with proper planning and implementation, could significantly disrupt the business of Group DCA and our other operations. Achieving anticipated synergies and other benefits of the acquisition is subject to a number of uncertainties, including the timely integration of technology, operations and personnel of the two businesses. The challenges involved in this integration include:

- Combining solutions in a coherent and effective manner;
- Coordinating the development and roll-out of new solutions and service offerings;
- Preserving customer and other important relationships of both PDI and Group DCA;
- Minimizing the diversion of management attention from ongoing business concerns;
- Retaining key employees;
- Managing new business structures; and
- Coordinating and combining operations, relationships and facilities.

Failure to successfully integrate the Group DCA business may reduce or eliminate the anticipated benefits of the Group DCA acquisition, which in turn could result in increased costs, decreased revenues, and diversion of management's time and energy and could materially impact PDI's, Group DCA's and the combined businesses' financial condition and results of operations, as well as the market price of PDI common stock.

**PDI, Inc.**

**Item 6. Exhibits**

<b>Exhibit No.</b>	<b>Description</b>
31.1*	Certification of Chief Executive Officer Pursuant to Section 302 of the Sarbanes-Oxley Act of 2002, filed herewith as Exhibit 31.1.
31.2*	Certification of Chief Financial Officer Pursuant to Section 302 of the Sarbanes-Oxley Act of 2002, filed herewith as Exhibit 31.2.
32.1*	Certification of Chief Executive Officer Pursuant to 18 U.S.C. Section 1350, as adopted Pursuant to Section 906 of the Sarbanes-Oxley Act of 2002, filed herewith as Exhibit 32.1.
32.2*	Certification of Chief Financial Officer Pursuant to 18 U.S.C. Section 1350, as adopted Pursuant to Section 906 of the Sarbanes-Oxley Act of 2002, filed herewith as Exhibit 32.2.

\*—Filed herewith

**PDI, Inc.**

**SIGNATURES**

Pursuant to the requirements of the Securities Exchange Act of 1934, the registrant has duly caused this report to be signed on its behalf by the undersigned, thereunto duly authorized.

Date: November 4, 2010

PDI, Inc.  
(Registrant)

/s/ Nancy S. Lurker  
Nancy S. Lurker  
Chief Executive Officer

/s/ Jeffrey E. Smith  
Jeffrey E. Smith  
Chief Financial Officer





**CERTIFICATION PURSUANT TO SECTION 302  
OF THE SARBANES-OXLEY ACT OF 2002**

I, Nancy S. Lurker, certify that:

1. I have reviewed this Quarterly Report on Form 10-Q for the quarter ended September 30, 2010 of PDI, Inc. (the “registrant”);
2. Based on my knowledge, this report does not contain any untrue statement of a material fact or omit to state a material fact necessary to make the statements made, in light of the circumstances under which such statements were made, not misleading with respect to the period covered by this report;
3. Based on my knowledge, the financial statements, and other financial information included in this report, fairly present in all material respects the financial condition, results of operations and cash flows of the registrant as of, and for, the periods presented in this report;
4. The registrant’s other certifying officer and I are responsible for establishing and maintaining disclosure controls and procedures (as defined in Exchange Act Rules 13a-15(e) and 15d-15(e)) and internal control over financial reporting (as defined in Exchange Act Rules 13a-15(f) and 15d-15(f)) for the registrant and have:
  - a. Designed such disclosure controls and procedures, or caused such disclosure controls and procedures to be designed under our supervision, to ensure that material information relating to the registrant, including its consolidated subsidiaries, is made known to us by others within those entities, particularly during the period in which this report is being prepared;
  - b. Designed such internal control over financial reporting, or caused such internal control over financial reporting to be designed under our supervision, to provide reasonable assurance regarding the reliability of financial reporting and the preparation of financial statements for external purposes in accordance with generally accepted accounting principles;
  - c. Evaluated the effectiveness of the registrant’s disclosure controls and procedures and presented in this report our conclusions about the effectiveness of the disclosure controls and procedures, as of the end of the period covered by this report based on such evaluation; and
  - d. Disclosed in this report any change in the registrant’s internal control over financial reporting that occurred during the registrant’s most recent fiscal quarter (the registrant’s fourth fiscal quarter in the case of annual report) that has materially affected, or is reasonably likely to materially affect, the registrant’s internal control over financial reporting; and
5. The registrant’s other certifying officer and I have disclosed, based on our most recent evaluation of internal control over financial reporting, to the registrant’s auditors and the audit committee of the registrant’s board of directors (or persons performing the equivalent functions):
  - a. All significant deficiencies and material weaknesses in the design or operation of internal control over financial reporting which are reasonably likely to adversely affect the registrant’s ability to record, process, summarize and report financial information; and
  - b. Any fraud, whether or not material, that involves management or other employees who have a significant role in the registrant’s internal control over financial reporting.

Date: November 4, 2010

/s/ Nancy S. Lurker  
Chief Executive Officer  
(Principal Executive Officer)

**CERTIFICATION PURSUANT TO SECTION 302  
OF THE SARBANES-OXLEY ACT OF 2002**

I, Jeffrey E. Smith, certify that:

1. I have reviewed this Quarterly Report on Form 10-Q for the quarter ended September 30, 2010 of PDI, Inc. (the “registrant”);
2. Based on my knowledge, this report does not contain any untrue statement of a material fact or omit to state a material fact necessary to make the statements made, in light of the circumstances under which such statements were made, not misleading with respect to the period covered by this report;
3. Based on my knowledge, the financial statements, and other financial information included in this report, fairly present in all material respects the financial condition, results of operations and cash flows of the registrant as of, and for, the periods presented in this report;
4. The registrant’s other certifying officer and I are responsible for establishing and maintaining disclosure controls and procedures (as defined in Exchange Act Rules 13a-15(e) and 15d-15(e)) and internal control over financial reporting (as defined in Exchange Act Rules 13a-15(f) and 15d-15(f)) for the registrant and have:
  - a. Designed such disclosure controls and procedures, or caused such disclosure controls and procedures to be designed under our supervision, to ensure that material information relating to the registrant, including its consolidated subsidiaries, is made known to us by others within those entities, particularly during the period in which this report is being prepared;
  - b. Designed such internal control over financial reporting, or caused such internal control over financial reporting to be designed under our supervision, to provide reasonable assurance regarding the reliability of financial reporting and the preparation of financial statements for external purposes in accordance with generally accepted accounting principles;
  - c. Evaluated the effectiveness of the registrant’s disclosure controls and procedures and presented in this report our conclusions about the effectiveness of the disclosure controls and procedures, as of the end of the period covered by this report based on such evaluation; and
  - d. Disclosed in this report any change in the registrant’s internal control over financial reporting that occurred during the registrant’s most recent fiscal quarter (the registrant’s fourth fiscal quarter in the case of annual report) that has materially affected, or is reasonably likely to materially affect, the registrant’s internal control over financial reporting; and
5. The registrant’s other certifying officer and I have disclosed, based on our most recent evaluation of internal control over financial reporting, to the registrant’s auditors and the audit committee of the registrant’s board of directors (or persons performing the equivalent functions):
  - a. All significant deficiencies and material weaknesses in the design or operation of internal control over financial reporting which are reasonably likely to adversely affect the registrant’s ability to record, process, summarize and report financial information; and
  - b. Any fraud, whether or not material, that involves management or other employees who have a significant role in the registrant’s internal control over financial reporting.

Date: November 4, 2010

/s/ Jeffrey E. Smith  
Chief Financial Officer  
(Principal Financial Officer)

**CERTIFICATION PURSUANT TO  
18 U.S.C. SECTION 1350,  
AS ADOPTED PURSUANT TO  
SECTION 906 OF THE SARBANES-OXLEY ACT OF 2002**

In connection with the Quarterly Report of PDI, Inc. (the "Company") on form 10-Q for the period ended September 30, 2010 as filed with the Securities and Exchange Commission on the date hereof (the "Report"), I, Nancy S. Lurker, as Chief Executive Officer of the Company, certify, pursuant to 18 U.S.C. Section 1350, as adopted pursuant to Section 906 of the Sarbanes-Oxley Act of 2002, to the best of my knowledge, that:

- (1) The Report fully complies with the requirements of section 13(a) or 15(d) of the Securities Exchange Act of 1934, as amended; and
- (2) The information contained in the Report fairly presents, in all material respects, the financial condition and results of operations of the Company.

Date: November 4, 2010

/s/ Nancy S. Lurker  
Chief Executive Officer  
(Principal Executive Officer)

A signed original of this written statement required by Section 906 has been provided to the Company and will be retained by the Company and furnished to the Securities and Exchange Commission or its staff upon request.

**CERTIFICATION PURSUANT TO  
18 U.S.C. SECTION 1350,  
AS ADOPTED PURSUANT TO  
SECTION 906 OF THE SARBANES-OXLEY ACT OF 2002**

In connection with the Quarterly Report of PDI, Inc. (the "Company") on form 10-Q for the period ended September 30, 2010 as filed with the Securities and Exchange Commission on the date hereof (the "Report"), I, Jeffrey E. Smith, as Chief Financial and Accounting Officer of the Company, certify, pursuant to 18 U.S.C. Section 1350, as adopted pursuant to Section 906 of the Sarbanes-Oxley Act of 2002, to the best of my knowledge, that:

- (1) The Report fully complies with the requirements of section 13(a) or 15(d) of the Securities Exchange Act of 1934, as amended; and
- (2) The information contained in the Report fairly presents, in all material respects, the financial condition and results of operations of the Company.

Date: November 4, 2010

/s/ Jeffrey E. Smith  
Chief Financial Officer  
(Principal Financial Officer)

A signed original of this written statement required by Section 906 has been provided to the Company and will be retained by the Company and furnished to the Securities and Exchange Commission or its staff upon request.